



Republika e Kosovës
Republika Kosova-Republic of Kosovo
Qeveria - Vlada - Government

Ministria e Financave - Ministarstvo za Financije - Ministry of Finance
Agjencia e Statistikave të Kosovës - Agencija za Statistike Kosova - Kosovo Agency of Statistics

Series 3: Economic Statistics

Hotel Statistics Q2 2020



AGJENCIA E STATISTIKAVE TË KOSOVËS
AGENCIJA ZA STATISTIKE KOSOVA
KOSOVO AGENCY OF STATISTICS

Foreword

The Kosovo Agency of Statistics (KAS) has compiled the publication of the results of the Hotel Statistics in the period Q2 2020.

The survey on Hotel Statistics for the first time started in 2008, while the publication of these data started in 2009 on a regular quarterly basis in accordance with the Statistical Programme of KAS. The results of this research show the progress in the hotel activity in Kosovo.

Based on continued demand from various internal and external users of data and statistical information, as well as Eurostat recommendations and manuals on the indicators for hotel statistics, here we have introduced information of interest.

This publication will serve as a useful reference point for all users of KAS statistical data and as useful and relevant economic information for Kosovo.

NOTICE: Publication of Hotel Statistics for Q2 2020 includes the reference period April, May and June 2020. Due to the pandemic, during April and May 2020, hotels, by government decision (no. 01/09, dated 13.03.2020), have been closed until 01.06.2020. The data published in this quarter present results only for June 2020.

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September, 2020

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List of Symbols and Abbreviations

KAS	-	Kosovo Agency of Statistics
MTI	-	Ministry of Trade and Industry
Q ₁	-	First quarter
Q ₂	-	Second quarter
Q ₃	-	Third quarter
Q ₄	-	Fourth quarter
:	-	Data are not available
-	-	Not applicable
%	-	Percentage

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1 Objective, coverage and definitions

1.1. Objective

The main objective of the research regarding the hotel statistics is to highlight the tendency of development of this economic activity in Kosovo. Statistical data of this publication present the trends in quarterly periods regarding this sector. These economic indicators enable the comparability of the data at the international level, taking into account the European standards for quarterly statistics.

1.2. Coverage

The data used for this publication are obtained from surveys conducted in the framework of this research, and they are: hotel survey where data are collected from hotels and other accommodation units, tourism survey "Holidays and trips" where data are collected from households, and survey "Tourist turnover at the border crossings" where data are administrative and are obtained by Kosovo Police.

The data of the hotels used for publication (on a quarterly and annual basis) are from 2010 to Q2 2020, data from the Kosovo Police (on a monthly and annual basis) are from 2017 - 2019, and the data on Tourism from households are for 2017 and 2019 (in quarterly basis).

1.3. Definitions

Hotel

Hotel unit is an enterprise which in business register is registered as hotel activity. Hotel units under the private businesses are included in this group. Depending on the services, these units are divided into hotels, motels, etc.

Tourism

Tourism comprises the activities of persons traveling to and staying in places different from their place of ordinary residence for a period not longer than one calendar year, and the purpose of this trip is leisure, business or other.

Visitor

Visitor is a person who spends at least one night in a hotel in the place he/she visits. For the purposes of tourism statistics, the term "visitor" represents a "person" who travels to a place other than the place he/she resides, for a period less than 12 months. The person can be local or foreign.

Local visitor is a person with permanent residence in Kosovo, but that stays for at least one night in a different place within Kosovo.

Foreign visitor is considered a person with permanent residence outside Kosovo, but who stays temporarily in Kosovo for at least one night.

Night of stay

A visitor who spends a night in a hotel facility is known as night of stay in our research.

2 Hotel capacities

2.1. Methodology and scope of the survey

The hotel survey is conducted on a quarterly basis throughout the territory of Kosovo. Data are obtained from hotels and other accommodation units classified in hotel and tourism activity in accordance with NACE Rev.2. The data are collected through the regional statistical offices (total of 7) through direct contact with reporting units and via email.

Based on the Statistical Programme of KAS, the following data are obtained: data on the number of hotels, number of employees, placement capacities (rooms, beds), the number of visitors and nights of stay by month, as well as data for foreign visitors by country of origin.

2.2. Sampling frame and selection

The Register of the Kosovo Hotel Capacity realized in 2016 is used as a sampling frame for the establishment of a hotel sampling (Table 1 and 2). This register contains 490 units which operate hotel activity in the territory of Kosovo, of which 47% are hotels and 36% are motels, while 16% comprise other types of accommodation units. The capacities of these total units at country level are 7,368 rooms and 11,572 beds.

The sampling for 2020 for the hotel survey contains 230 accommodation units divided by region. The largest number of accommodation units in the sampling has the Prishtina region with 64 units, Peja with 54 units, Prizren 39, and so on (Table 3).

2.3. Response rate and survey data at the country level

In the second quarter of 2020 (Q2 2020) the response rate in this survey was by 86% (Table 3).

Starting from the publication Q1 2018, the hotel data were published at the country level. In order to compare the data of 2018 with the two previous years, 2017 and 2016, and in order to obtain results at country level, we have increased the data by weight for these two years (2017 and 2016).

Table 1. Hotel capacities in Kosovo by type of accommodation

Type of accommodation unit	Units	Rooms	Beds
Hotel	232	4.708	7.569
Motel	178	2.142	2.856
Guesthouse	12	60	129
Hostel	12	59	218
Apartment	15	25	32
Bungalow	41	374	768
Total	490	7.368	11.572

Table 2. Hotel capacities in Kosovo by region

ID	Region	Accommodation units	Rooms	Beds
1	Gjakova	28	358	494
2	Gjilani	34	472	699
3	Mitrovica	29	484	734
4	Peja	92	1.235	2.327
5	Prizreni	84	1.227	2.504
6	Prishtina	160	2.778	3.765
7	Ferizaji	63	814	1.049
	Total	490	7.368	11.572

Table 3. Number of units in the sampling, sampling frame and number of responses in the period Q2 2020

ID	Region	Sampling frame (units)	Sampling (units)	Number of respondents in Q2 2020
1	Gjakovë	28	13	11
2	Gjilan	34	20	20
3	Mitrovicë	29	21	13
4	Pejë	92	54	52
5	Prizren	84	39	39
6	Prishtinë	160	64	47
7	Ferizaj	63	19	17
	Total	490	230	199

Table 4. Kosovo surveyed hotel capacity used, in percentage (%)

Period / Region	Gjakova	Gjilani	Mitrovica	Peja	Prizreni	Prishtina	Ferizaji	Total in %
Q1/2010	1,77	3,39	2,65	4,73	2,10	14,64	9,69	8,51
Q2/2010	2,28	1,96	2,96	5,10	3,74	19,32	9,09	10,71
Q3/2010	2,35	3,36	3,62	6,62	5,03	11,01	7,83	7,58
Q4/2010	1,58	2,64	2,63	5,62	6,80	10,25	7,67	7,20
Q1/2011	0,48	2,79	2,66	1,80	1,99	12,04	6,61	6,62
Q2/2011	2,49	3,21	2,15	5,56	5,04	16,94	5,04	9,61
Q3/2011	2,78	5,50	3,01	4,29	3,79	10,49	6,90	6,93
Q4/2011	1,21	3,16	2,61	4,71	2,51	13,72	5,26	7,72
Q1/2012	1,04	2,10	2,87	3,78	1,88	10,57	5,65	6,15
Q2/2012	2,25	3,68	2,47	12,47	4,12	14,35	23,76	10,93
Q3/2012	2,50	3,73	2,86	5,44	5,00	21,43	5,94	11,66
Q4/2012	2,56	3,40	2,94	3,83	4,28	21,51	4,61	11,26
Q1 2013	2,28	2,54	2,83	3,77	2,54	16,84	4,99	8,98
Q2 2013	1,55	2,82	2,69	3,32	4,86	16,27	5,45	9,00
Q3 2013	1,63	2,34	2,85	11,04	7,92	15,98	4,87	10,21
Q4 2013	1,64	3,48	2,99	3,77	4,57	18,43	12,58	10,64
Q1/2014	2,32	2,24	2,22	2,60	5,00	16,90	5,46	9,19
Q2/2014	2,32	2,49	2,49	12,43	5,88	20,59	3,41	11,95
Q3/2014	4,30	3,34	2,65	12,95	6,12	20,46	2,96	12,17
Q4/2014	3,78	1,73	2,30	14,48	4,29	17,21	2,10	10,48
Q1/2015	3,71	2,74	4,60	24,45	3,13	28,47	5,23	15,20
Q2/2015	4,44	3,85	3,88	12,41	8,90	26,85	8,43	15,70
Q3/2015	5,44	4,51	6,53	24,33	11,67	25,05	4,93	17,07
Q4/2015	4,64	2,41	2,97	9,04	6,92	27,51	6,21	14,43
Q1/2016	2,84	3,59	5,78	11,22	6,54	28,60	2,76	14,58
Q2/2016	6,30	5,08	4,52	11,04	8,19	26,32	7,89	14,18
Q3/2016	6,53	6,86	5,29	22,63	11,03	25,26	3,74	16,31
Q4/2016	5,39	2,43	4,00	9,17	5,36	17,52	4,38	10,11
Q1/2017	3,48	1,78	4,26	14,68	7,78	16,04	2,72	11,58
Q 2/2017	7,36	2,99	8,97	10,45	7,22	16,54	3,24	11,36
Q3/2017	11,46	4,87	9,88	14,91	10,26	14,83	2,84	12,71
Q4/2017	3,50	5,12	9,22	9,26	13,42	15,52	5,00	11,54
Q1/2018	9,62	3,56	7,25	17,33	7,91	17,57	5,23	12,38
Q2/2018	9,70	5,01	6,09	16,95	10,46	12,38	5,69	11,25
Q3/2018	13,98	7,55	9,80	22,05	9,96	16,37	5,37	16,15
Q4/2018	13,88	5,98	5,57	19,03	6,30	16,55	5,52	12,33
Q1/2019	6,07	3,65	3,50	13,56	7,93	15,35	5,46	10,50
Q2/2019	10,69	3,97	6,06	18,06	7,39	14,86	4,87	11,43
Q3/2019	6,98	4,74	8,17	28,83	8,21	19,50	5,44	15,25
Q4/2019	4,78	4,54	7,20	16,00	6,66	17,09	2,23	11,18
Q1/2020	2,04	3,19	5,04	11,78	8,00	9,95	2,45	8,16
Q2/2020	0,28	0,29	5,63	2,26	1,62	2,16	0,80	1,97

According to the survey, the capacity used at the country level is 1.97%; for more see Table 4 which presents the use of hotel capacities in Kosovo at country level by region.

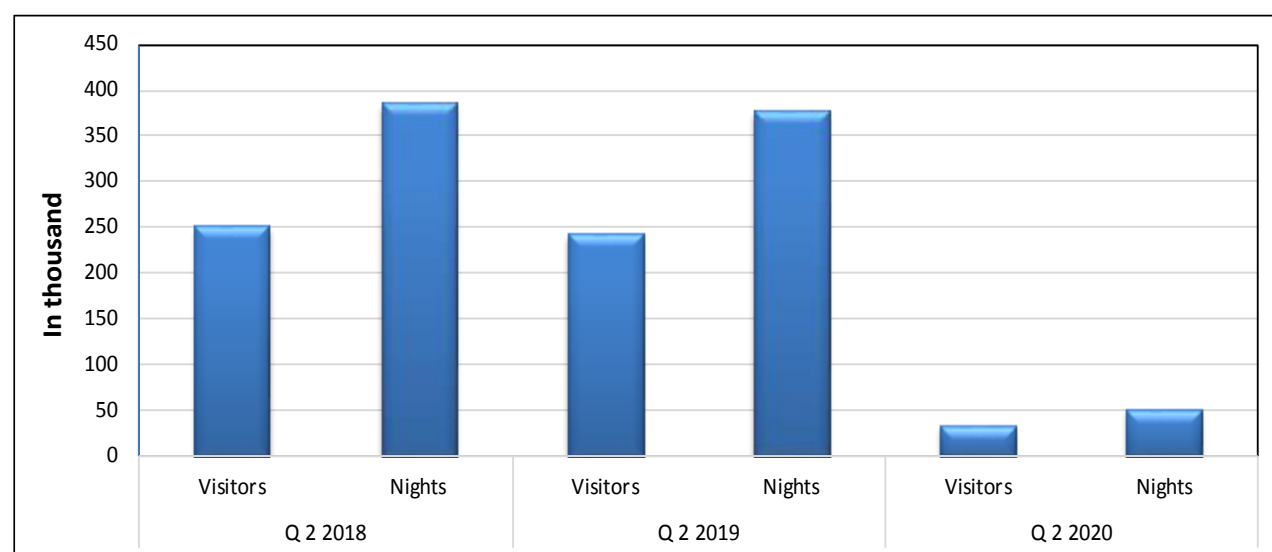
QUARTERLY DATA

2.4. Local visitors and their nights of stay

Table 5. Number of local visitors and their nights of stay by region in the period Q2 of the years 2018 – 2020

ID	Region	Q 2 2018		Q 2 2019		Q 2 2020	
		Visitors	Nights	Visitors	Nights	Visitors	Nights
1	Gjakovë	822	1.323	813	1.245	16	56
2	Gjilan	926	1.691	1.184	1.380	56	92
3	Mitrovicë	1.850	2.145	1.990	2.027	544	587
4	Pejë	9.819	16.746	7.493	16.546	1.002	2.065
5	Prizren	6.490	9.862	6.107	6.480	875	1.187
6	Prishtinë	3.870	5.001	5.420	8.579	705	959
7	Ferizaj	1.226	1.777	1.106	1.414	76	125
Total		25.005	38.545	24.113	37.670	3.274	5.071

In Q2 2020 the number of local visitors is 3 274 and the number of nights of stay is 5 071. The largest number of visitors has been observed in the region of Peja with 1 002 visitors and 2 065 nights of stay.

Graph 1. Movements (trends) of local visitors and their nights of stay in the period Q2 of the years 2018 – 2020

2.5. Foreign visitors and their nights of stay

Table 6. Number of foreign visitors and their nights of stay by region in the period Q2 of the years 2018 – 2020

ID	Region	Q 2 2018		Q 2 2019		Q 2 2020	
		Visitors	Nights	Visitors	Nights	Visitors	Nights
1	Gjakovë	2.560	3.453	1.753	3.500	25	46
2	Gjilan	609	1.261	626	1.142	6	6
3	Mitrovicë	1.515	1.689	1.760	2.021	695	775
4	Pejë	7.525	15.742	7.236	18.859	579	1.155
5	Prizren	8.237	11.750	8.190	10.208	342	506
6	Prishtinë	21.551	33.678	22.142	38.956	1.733	2.668
7	Ferizaj	1.608	3.513	2.430	3.146	176	239
Total		43.604	71.086	44.138	77.831	3.557	5.396

In Q2 2020, the number of foreign visitors is 3 557 whereas the number of their nights of stay is 5 396. The largest number of foreign visitors is concentrated in Prishtina, Mitrovica, Peja and so on.

Graph 2. Number of foreign visitors and their nights of stay in the period Q2 of the years 2018 – 2020

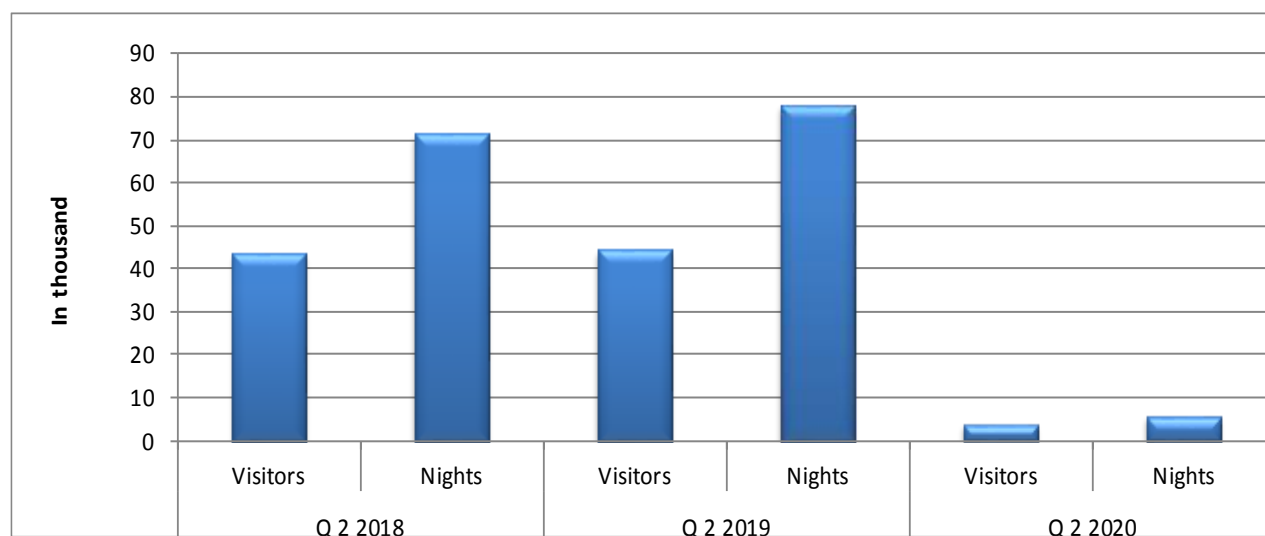


Table 7: Number of foreign visitors and their nights of stay by country of origin in the period Q2 of the years 2018 – 2020

Order No.	Country	Q 2 2018		Q 2 2019		Q 2 2020	
		Visitors	Nights	Visitors	Nights	Visitors	Nights
1	Austria	1.191	1.809	1.500	2.382	27	32
2	Belgium	541	973	980	1.571	66	87
3	Bosnia and Herzegovina	884	1.401	503	817	16	32
4	Great Britain	1.504	2.352	1.298	2.368	25	36
5	France	1.068	1.589	954	1.736	53	53
6	Germany	3.977	6.393	4.198	8.024	368	542
7	Greece	623	2.072	498	2.120	111	285
8	Netherlands	753	1.217	944	1.680	8	63
9	Italy	1.594	2.677	1.984	3.166	133	146
10	Croatia	1.217	2.363	1.479	3.178	57	115
11	Montenegro	808	1.446	958	1.616	123	162
12	Macedonia	1.912	2.726	1.890	2.562	88	125
13	Poland	177	255	273	481	8	36
14	Serbia	1.949	3.018	1.593	2.607	134	324
15	US	3.356	4.805	2.452	4.605	43	57
16	Albania	7.534	10.832	7.402	12.574	1.577	2.117
17	Slovenia	1.780	3.345	1.392	2.390	78	89
18	Spain	113	181	341	543	0	0
19	Turkey	3.224	6.091	3.926	5.993	72	144
20	Switzerland	3.119	4.867	3.010	4.883	240	470
21	Other	6.280	10.676	6.537	12.535	331	482
	Total	43.604	71.086	44.111	77.831	3.557	5.396

Regarding the foreign visitors, the largest number is from Albania, Germany, Switzerland, etc.

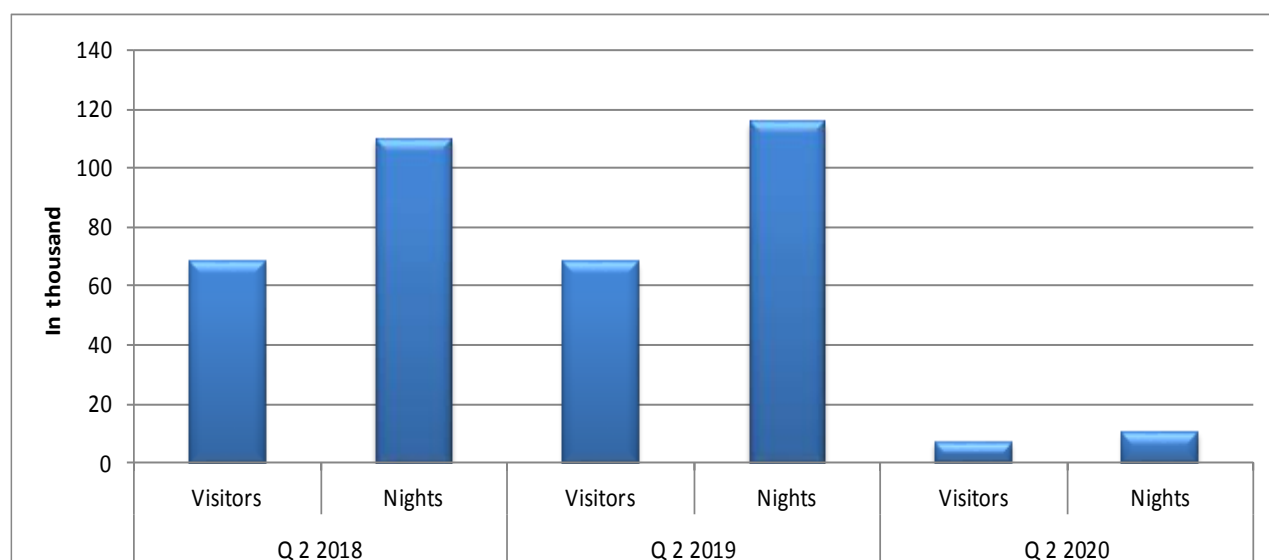
2.6. Local and foreign visitors and their nights of stay

Table 8. Number of visitors and their nights of stay (local and foreign) by region in the period Q2 of the years 2018 – 2020

ID number	Region	Q 2 2018		Q 2 2019		Q 2 2020	
		Visitors	Nights	Visitors	Nights	Visitors	Nights
1	Gjakovë	3.382	4.776	2.565	4.745	41	103
2	Gjilan	1.535	2.952	1.811	2.522	62	98
3	Mitrovicë	3.365	3.834	3.750	4.048	1.239	1.363
4	Pejë	17.344	32.488	14.729	35.404	1.581	3.220
5	Prizren	14.727	21.612	14.297	16.688	1.217	1.693
6	Prishtinë	25.422	38.679	27.563	47.534	2.439	3.626
7	Ferizaj	2.834	5.291	3.536	4.560	252	364
Total		68.609	109.631	68.251	115.501	6.831	10.466

In Q2 2020 the number of visitors (local and foreign) is 6 831 of which 47.96% are local visitors and 52.07% are foreign visitors, while the number of nights of stay is 10 466 of which 48.45% by locals and 51.55% by foreigners. From Table 8 it is seen that in the second quarter of 2020 (Q2 2020), the largest number of visitors and their nights of stay are in the region of Prishtina with 2 439 visitors and 3 626 nights of stay.

Graph 3. Number of visitors and their nights of stay (local and foreign) in the period Q2 of the years 2018 – 2020



ANNUAL DATA

Table 9. Number of visitors (local and foreign) and their nights of stay in the years 2010 – 2019

Period	Number of visitors		Nights of stay	
	Local	Foreign	Local	Foreign
2010	44.662	34.382	45.123	76.394
2011	42.044	30.349	44.757	65.584
2012	49.973	48.790	52.008	90.968
2013	45.380	50.074	54.867	83.883
2014	46.477	46.477	46.477	46.477
2015	60.200	79.238	81.372	120.669
2016	93.434	163.986	128.009	267.083
2017	88.066	162.234	122.283	273.394
2018	108.043	192.761	155.047	321.308
2019	109.725	177.358	168.821	321.581

Table 9 indicates the number of local and foreign visitors as well as the nights of stay for both local and foreign visitors during 2010-2019.

In 2019, the number of local visitors has increased by 1.56% compared to 2018, together with the number of their nights of stay up by 8.88%. The number of foreign visitors has decreased by 7.99%, while the number of their nights of stay has increased by 0.08% compared to 2018.

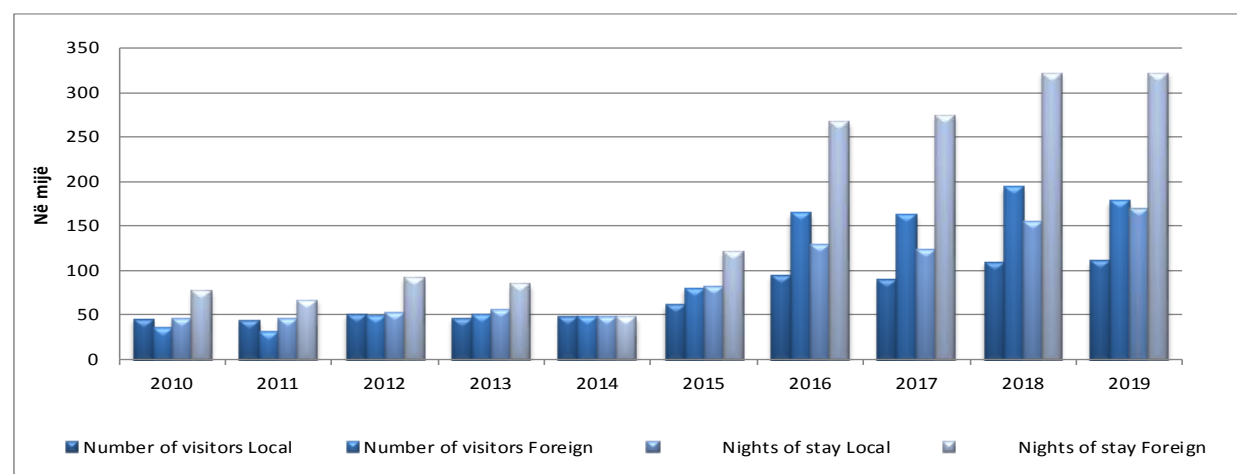
Graph 4. Number of visitors and their nights of stay by years 2010 – 2019

Table 10. Number of visitors and their nights of stay (local and foreign) by region in the period 2010 – 2019

ID region	Region	2010		2011		2012		2013		2014		2015		2016		2017		2018		2019	
		Visitors	Nights	Visitors	Nights	Visitors	Nights	Visitors	Nights	Visitors	Nights	Visitors	Nights	Visitors	Nights	Visitors	Nights	Visitors	Nights	Visitors	Nights
1	Gjakovë	2.031	2.324	1.640	2.030	1.597	2.434	1.517	2.072	2.062	3.736	2.269	5.224	16.167	27.661	13.560	23.518	14.521	21.388	7.995	13.423
2	Gjilan	1.976	2.400	2.251	3.101	1.937	2.731	1.718	2.364	1.552	2.081	1.635	2.142	6.600	10.852	5.929	8.827	8.604	12.806	8.507	10.789
3	Mitrovicë	2.894	3.289	2.646	2.890	2.875	3.088	2.915	3.147	2.631	2.689	2.247	2.434	7.185	8.157	9.609	10.896	14.159	15.473	15.765	16.744
4	Pejë	8.337	9.677	6.633	7.170	7.593	11.184	6.630	9.597	11.534	18.751	21.707	33.857	61.031	103.150	57.312	114.018	75.151	130.954	65.099	149.803
5	Prizren	4.663	9.210	5.434	6.946	6.212	7.962	8.109	10.360	8.615	11.144	16.316	21.396	47.821	63.143	45.097	63.466	52.465	71.803	55.107	68.393
6	Prishtinë	49.172	83.694	46.636	80.620	68.537	102.846	68.687	102.323	77.167	114.489	89.050	130.269	109.400	169.237	107.691	162.954	114.071	183.843	122.541	213.700
7	Ferizaj	9.972	10.923	7.153	7.584	10.012	12.731	5.878	8.887	4.229	4.450	6.214	6.719	9.220	17.869	12.092	13.789	12.445	19.036	12.069	17.549
	Gj i t h s e j	79.045	121.517	72.393	110.341	98.763	142.976	95.454	138.750	107.790	157.340	139.438	202.041	257.422	400.068	251.290	397.469	300.803	476.446	287.083	490.401

Table 10 indicates the total number of visitors and their nights of stay in the regions of Kosovo during 2010 - 2019. As shown in Table 10 with the largest number of visitors in 2019 leads the region of Prishtina with a total of 122,541 visitors, Peja ranked second with 65,099 visitors, Prizren ranked third with 55,107 visitors.

Graph 5. Number of visitors and their nights of stay (local and foreign), period 2010 – 2019

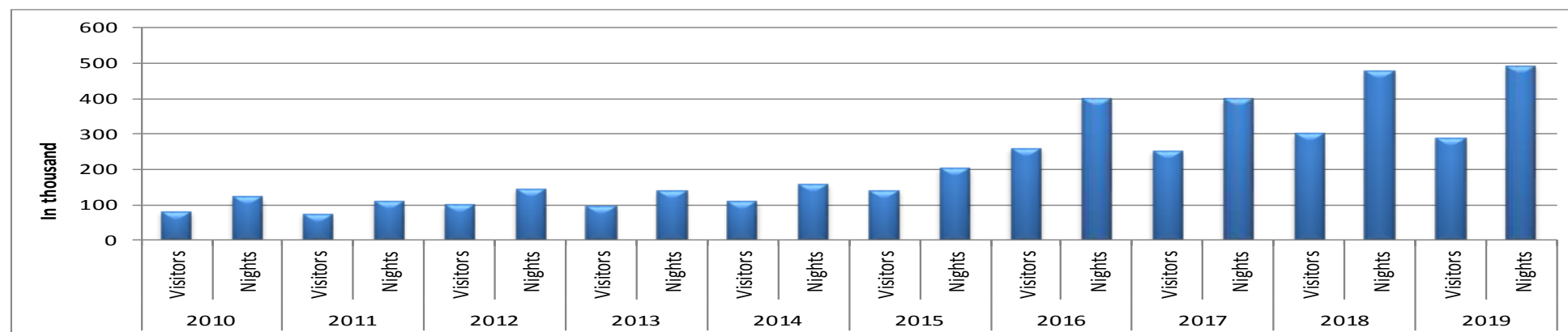


Table 11. Number of foreign visitors and their nights of stay in the regions of Kosovo in the period 2010 – 2019

ID	Region	2010		2011		2012		2013		2014		2015		2016		2017		2018		2019	
		Visitors	Nights	Visitors	Nights	Visitors	Nights	Visitors	Nights	Visitors	Nights	Visitors	Nights	Visitors	Nights	Visitors	Nights	Visitors	Nights	Visitors	Nights
1	Gjakovë	734	1.032	647	980	739	1.512	547	1.062	1.003	2.389	1.267	3.836	9.385	17.396	9.511	16.712	10.181	15.253	4.957	8.921
2	Gjilan	779	1.203	755	1.546	886	1.594	737	1.198	794	1.222	712	1.109	2.616	5.256	2.632	4.482	3.178	5.468	2.098	3.691
3	Mitrovicë	827	1.222	4.458	813	557	647	616	692	532	532	385	414	2.763	3.059	4.065	4.536	5.990	6.692	7.082	7.885
4	Pejë	3.152	4.470	260	2.692	2.588	5.554	1.326	3.733	5.761	9.197	12.694	17.224	32.295	60.512	26.092	63.334	32.924	64.173	27.438	75.095
5	Prizren	2.334	6.846	20.832	4.066	2.695	4.369	3.799	5.521	3.520	5.694	9.779	13.947	29.646	40.383	29.150	44.466	34.860	47.859	32.618	42.505
6	Prishtinë	25.428	59.542	1.635	53.763	37.897	71.555	42.083	70.517	49.041	82.194	53.057	82.561	82.118	132.233	82.934	131.097	91.527	152.915	95.669	172.080
7	Ferizaj	1.128	2.079	1.762	1.724	3.428	5.737	966	1.160	662	837	1.344	1.578	5.163	8.244	7.849	8.766	7.034	11.701	7.497	11.405
Total		34.382	76.394	30.349	65.584	48.790	90.968	50.074	83.883	61.313	102.066	79.238	120.669	163.987	267.083	162.234	273.394	192.761	321.308	177.358	321.581

Graph 6. Number of foreign visitors and their nights of stay in the regions of Kosovo in the period 2010 – 2019

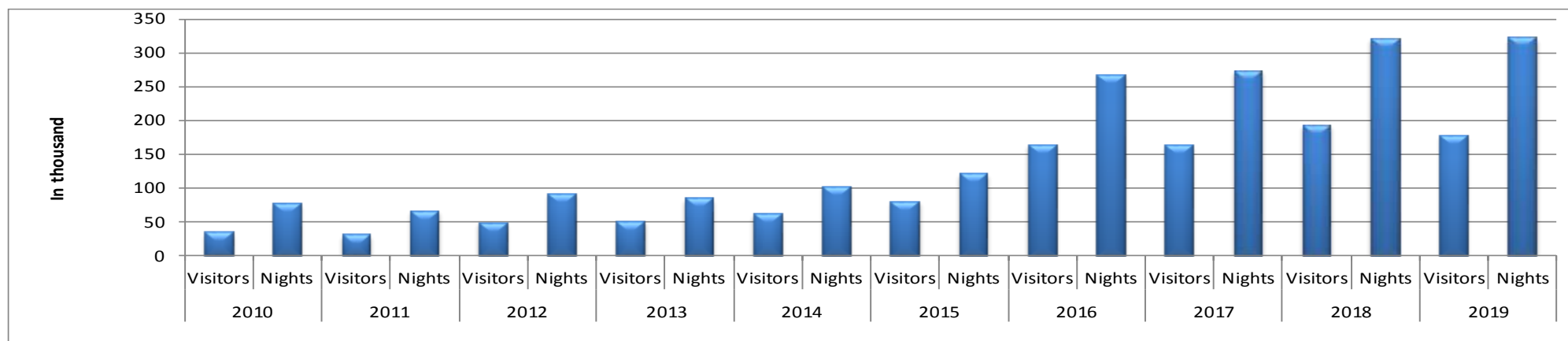


Table 12. Number of foreign visitors and their nights of stay by country of origin in the period 2010 – 2019

Order No.	Country	2010		2011		2012		2013		2014		2015		2016		2017		2018		2019	
		Visitors	Nights	Visitors	Nights	Visitors	Nights	Visitors	Nights	Visitors	Nights	Visitors	Nights	Visitors	Nights	Visitors	Nights	Visitors	Nights	Visitors	Nights
1	Austria	451	680	500	1.320	233	1.107	566	1.226	1.727	3.240	3.365	4.312	7.493	11.309	5.719	9.138	5.076	8.809	5.216	8.657
2	Belgium	85	108	43	43	108	139	56	65	408	469	1.096	1.654	2.735	4.209	2.995	5.300	3.156	6.034	3.393	5.768
3	Bosnia and Herzegovina	269	393	212	390	136	549	429	775	289	522	1.097	1.649	2.705	4.071	2.460	4.436	3.360	5.231	1.715	2.957
4	Great Britain	1.296	2.571	1.251	2.539	289	4.071	1.916	3.623	2.044	4.018	2.377	4.183	5.514	9.698	5.034	8.400	6.482	10.113	5.075	9.134
5	France	423	601	301	409	151	875	989	1.537	1.085	1.793	1.711	2.850	3.756	6.027	4.084	7.014	4.496	7.184	4.114	6.970
6	Germany	2.941	8.413	2.750	8.730	716	6.279	4.259	6.497	5.003	8.254	6.194	9.888	14.225	24.425	16.579	28.283	17.178	28.668	18.482	40.092
7	Greece	114	155	37	63	13	287	243	396	238	591	622	1.116	1.290	2.624	1.441	4.414	2.593	9.448	1.768	7.996
8	Netherlands	993	342	278	505	99	850	78	111	179	296	856	1.406	2.480	4.748	2.666	5.321	3.107	5.564	2.722	4.644
9	Italy	1.512	2.320	1.938	2.595	175	6.365	3.704	5.280	2.061	3.873	2.409	3.939	4.946	7.725	5.023	8.299	6.292	10.253	6.723	11.036
10	Croatia	950	1.752	871	1.973	298	3.344	1.771	3.795	1.757	3.667	3.883	5.235	5.401	8.775	4.344	7.304	5.926	10.421	5.223	10.168
11	Montenegro	270	2.195	181	264	51	1.099	372	639	368	582	1.631	2.646	3.098	4.799	2.889	5.082	3.901	6.843	3.732	6.966
12	Macedonia	935	1.284	713	969	305	977	1.034	1.432	1.179	1.990	3.124	4.860	6.155	9.602	6.251	10.504	7.842	12.544	7.253	10.948
13	Poland	102	143	110	150	13	142	51	62	46	63	230	619	661	1.157	671	1.059	503	891	978	1.518
14	Serbia	558	705	515	708	195	1.074	725	1.418	1.303	2.340	2.609	4.210	6.089	9.173	6.108	9.461	7.475	12.222	5.824	9.850
15	US	1.867	4.925	1.628	3.676	624	7.670	5.302	9.315	5.283	10.037	6.065	9.331	12.238	21.703	10.539	18.796	13.857	21.862	10.370	19.295
16	Albania	4.152	4.540	4.050	4.733	1.436	6.395	7.778	10.515	9.262	12.942	17.206	23.872	29.509	41.293	28.158	40.263	37.141	53.669	34.720	61.803
17	Slovenia	1.166	2.017	1.707	4.120	461	7.085	1.467	4.627	1.881	5.088	3.111	5.289	6.192	11.771	6.848	13.093	6.690	13.394	5.422	9.446
18	Spain	14	18	28	40	6	84	39	58	24	26	266	581	325	532	375	636	650	2.059	996	1.964
19	Turkey	2.184	5.796	2.028	3.116	853	8.627	4.949	8.237	3.841	6.608	5.380	8.373	12.667	20.928	13.463	21.880	14.848	23.928	14.796	23.448
20	Switzerland	471	822	1.061	1.962	256	2.157	2.591	5.038	3.336	6.059	5.202	7.837	11.001	18.989	12.494	23.165	13.151	21.741	14.030	24.542
21	Other	13.629	36.614	10.147	27.279	6.265	31.792	11.755	19.237	19.999	29.608	10.804	16.819	25.506	43.526	24.088	41.549	29.035	50.431	24.779	44.380
Total		34.382	76.394	30.349	65.584	48.790	90.968	50.074	83.883	61.313	102.066	79.238	120.669	163.987	267.083	162.234	273.394	192.761	321.308	177.332	321.581

3 Holidays and trips of the residents of the Republic of Kosovo

3.1. Development and the scope of the survey

In the framework of Hotel and Tourism research, KAS has conducted a survey on "Holidays and Trips of Residents of the Republic of Kosovo" by household. The purpose of this survey is to measure the participation of residents of the Republic of Kosovo in tourism.

The survey was conducted in the entire territory of Kosovo. The sampling selection with 800 households was obtained by the "Population and Households Census 2011". Part of the survey were all members of the household over the age of 15.

Table 1. Number of households in a sampling, sampling frame and response rate by regions in 2019

ID	Region	Sampling frame (number of households)	Sampling (number of households)	Average number of households that responded through quarters
1	Gjakova	30.021	100	85
2	Gjilani	32.673	100	79
3	Mitrovica	43.283	80	79
4	Peja	29.305	100	82
5	Prizreni	50.856	120	112
6	Prishtina	83.406	220	183
7	Ferizaj	30.301	80	75
Total		299.845	800	694

3.2. Trips and the nights of stay of the residents of the Republic of Kosovo inside and outside the country

Table 2. Index of trips and nights of stay inside and outside the country in the period Q1 2017 – Q4 2018 (2017 = 100)

Period	Trips and nights of stay			
	Personal purpose		Business purpose	
	Local	Foreign	Local	Foreign
Q1 2017	136,3	41,4	84,2	106,1
Q2 2017	84,2	43,9	105,3	98,0
Q3 2017	94,5	264,1	126,3	73,5
Q4 2017	85,0	50,6	84,2	122,4
Q1 2018	116,1	103,3	83,6	84,7
Q2 2018	106,6	86,3	78,9	95,3
Q3 2018	208,1	232,1	42,1	73,5
Q4 2018	159,7	91,8	42,1	122,4
Q1 2019	62,3	37,2	42,1	73,5
Q2 2019	23,4	74,5	42,1	57,1
Q3 2019	17,6	111,0	105,3	32,7
Q4 2019	167,8	47,8	231,6	171,4

3.3. Daily trips of the residents of the Republic of Kosovo inside and outside the country

Table 3. Index of daily trips inside and outside the country in the period Q1 2017 – Q4 2019 (2017=100)

Period	Daily trips			
	Personal purpose		Business purpose	
	Local	Foreign	Local	Foreign
Q1 2017	100,3	93,9	134,0	114,3
Q2 2017	123,2	132,1	120,9	57,1
Q3 2017	77,6	72,9	80,0	85,7
Q4 2017	99,0	101,1	65,1	142,9
Q1 2018	246,7	89,2	85,0	209,4
Q2 2018	247,1	80,1	75,6	160,7
Q3 2018	669,2	120,6	52,1	228,6
Q4 2018	492,0	83,8	80,0	171,4
Q1 2019	604,8	83,0	148,8	142,9
Q2 2019	215,8	59,9	96,7	57,1
Q3 2019	287,9	63,5	20,5	200,0
Q4 2019	493,1	167,5	109,8	371,4

4 Annex - Tourist turnover and the border crossings

4.1. Overall information

Part of the Hotel's publication are statistical data related to the number of foreign visitors registered at all border crossing points in the Republic of Kosovo. These data are administrative data and the source of information is the Kosovo Police. KAS has started to collect these data in 2017 in order to create a basis for its regular collection and publication.

Table 1: Number of foreign visitors by purpose of trip on a monthly basis, in 2017 - 2019

Period	Purpose of trip						
	Holidays & visit	Visit friends and relatives	Business visit	Work	Transit	Other	Total
2017	43.389	3.299.133	97.428	13.751	167.391	859.490	4.480.582
2018	91.904	3.546.257	96.148	12.824	128.783	831.869	4.707.785
2019	193.662	3.778.181	85.850	9.147	110.647	784.848	4.962.335

Table 2. Number of foreign visitors by purpose of trip and months in 2019

Period	Purpose of trip						
	Holidays & visit	Visit friends and relatives	Business visit	Work	Transit	Other	Total
Oca.19	8.763	223.504	6.034	782	9.156	45.813	294.052
Şub.19	12.691	237.130	5.137	814	7.074	49.477	312.323
Mar.19	15.179	285.640	5.656	837	8.493	56.073	371.878
Nis.19	12.870	318.958	5.822	759	9.189	69.426	417.024
May.19	17.135	290.952	7.573	801	8.691	65.157	390.309
Haz.19	15.446	316.069	8.339	986	9.450	72.707	422.997
Tem.19	19.256	414.987	10.057	833	11.508	97.695	554.336
Ağu.19	18.153	411.493	8.384	611	13.599	86.485	538.725
Eyl.19	16.555	320.143	7.953	707	10.353	62.118	417.829
Eki.19	19.406	327.650	6.518	847	7.964	62.018	424.403
Kas.19	18.223	300.870	6.248	568	7.062	53.237	386.208
Ara.19	19.985	330.785	8.129	602	8.108	64.642	432.251
Total 2019	193.662	3.778.181	85.850	9.147	110.647	784.848	4.962.335

Table 3. Number of repeat and unrepeat visitors by purpose of trip, in 2017 - 2019¹

Purpose of trip	2017		2018		2019	
	All international arrivals	All international citizens	All international arrivals	All international citizens	All international arrivals	All international citizens
Personal	3.299.133	595.113	3.546.257	619.241	3.778.181	726.258
Business	97.428	10.856	96.148	11.864	85.850	11.834
Official	13.751	4.667	12.824	4.083	9.147	3.235
Leisure	43.389	8.435	91.904	13.700	193.662	25.053
Transit	167.391	51.257	128.783	39.733	110.647	38.247
Other	859.490	211.574	831.869	202.277	784.848	198.949
Total	4.480.582	881.902	4.707.785	890.898	4.962.335	1.003.576

Table 4. Number of repeat and unrepeat visitors by neighboring country, in 2017 - 2019

Neighboring country	2017		2018		2019	
	All arrivals from neighboring countries	All citizens from neighboring countries	All arrivals from neighboring countries	All citizens from neighboring countries	All arrivals from neighboring countries	All citizens from neighboring countries
Albania	1.154.234	184.342	1.190.657	187.376	1.272.036	251.493
Macedonia	1.085.203	238.895	1.046.609	197.782	1.086.650	203.799
Montenegro	152.941	24.746	144.854	28.693	154.716	36.168
Serbia	1.310.213	154.319	1.342.722	118.624	1.399.973	117.399
Total	3.702.591	602.302	3.724.842	532.475	3.913.375	608.859

¹ All international arrivals" - represents the total number of foreign visitors who have entered in Kosovo repeatedly (in this category their entry was recorded each time they entered Kosovo during the reference period).

"All international citizens" - represents the total number of foreign visitors who have entered in Kosovo unrepeat (in this category their entry was registered only once during the reference period)

Table 5. Number of foreign visitors by country of origin and purpose of trip, in 2017 - 2019

Country	2017	2018	2019
Austria	49.728	51.535	57.414
Belgium	29.703	31.625	33.692
Bosnia and Herzegovina	2.199	2.052	1.907
Great Britain	47.564	53.090	58.235
France	28.321	29.681	32.165
Germany	188.637	208.550	229.486
Greece	4.914	5.444	6.062
Netherlands	14.988	16.032	17.128
Italy	24.581	26.682	29.203
Croatia	26.718	30.679	32.504
Montenegro	143.502	144.851	154.715
Macedonia	989.780	1.046.605	1.086.626
Poland	10.249	12.355	12.853
Serbia	1.273.884	1.342.711	1.399.829
US	43.400	46.481	48.006
Albania	1.164.973	1.190.651	1.272.024
Slovenia	12.954	13.203	12.779
Spain	3.715	4.279	4.866
Turkey	81.289	78.344	75.345
Switzerland	171.928	187.374	207.906
Other	167.555	185.561	189.590
Total	4.480.582	4.707.785	4.962.335

Table 6. Number of foreign visitors by country of origin and purpose of trip, in 2019

Country:	2019						
	Purpose of trip						
	Holidays & daily visit	Visit friends and relatives	Business visit	Work	Transit	Other	Total
Austria	1.531	45.152	726	538	351	9.116	57.414
Belgium	547	22.349	255	89	404	10.048	33.692
Bosnia and Herzegovina	37	998	94	93	80	605	1.907
Great Britain	804	34.457	221	281	1.191	21.281	58.235
France	738	19.669	256	189	583	10.730	32.165
Germany	5.958	142.391	2.321	720	2.404	75.692	229.486
Greece	50	4.346	106	52	306	1.202	6.062
Netherlands	371	10.721	149	108	296	5.483	17.128
Italy	491	19.491	292	229	568	8.132	29.203
Croatia	649	25.189	531	100	493	5.542	32.504
Montenegro	1.761	109.090	2.790	63	4.028	36.983	154.715
Macedonia	10.281	872.851	8.929	806	34.163	159.596	1.086.626
Poland	258	8.993	216	129	427	2.830	12.853
Serbia	154.908	1.060.540	52.993	1.145	11.200	119.043	1.399.829
US	794	26.410	293	1.153	816	18.540	48.006
Albania	5.065	1.073.670	10.382	219	43.794	138.894	1.272.024
Slovenia	337	8.843	204	174	195	3.026	12.779
Spain	79	3.164	54	39	171	1.359	4.866
Turkey	903	46.447	1.478	619	2.084	23.814	75.345
Switzerland	4.740	119.779	1.296	338	1.834	79.919	207.906
Other	3.350	123.631	2.264	2.063	5.259	53.013	189.590
Total	193.652	3.778.181	85.850	9.147	110.647	784.848	4.962.335

Table 7. Number of foreign visitors by age group and purpose of trip, in 2017 – 2019²

Age group	Purpose of trip						Total
	Holidays & daily visit	Visit friends and relatives	Business visit	Work	Transit	Other	
< 15	2.103	155.875	1.451	477	8.616	57.408	225.930
15 - 24	6.212	494.029	7.858	1.051	25.439	129.441	664.030
25 - 34	9.987	768.524	21.745	2.894	39.087	193.710	1.035.947
35 - 44	9.708	712.506	27.566	3.719	34.997	182.988	971.484
45 - 54	8.769	653.918	23.025	3.395	31.190	165.421	885.718
55 - 64	4.965	379.190	13.717	1.801	19.681	94.756	514.110
65 >	1.645	135.091	2.066	414	8.381	35.766	183.363
Total 2017	43.389	3.299.133	97.428	13.751	167.391	859.490	4.480.582
< 15	3.573	176.579	2.752	443	7.113	58.072	248.532
15 - 24	12.236	513.220	11.972	1.021	18.908	123.689	681.046
25 - 34	20.433	818.217	18.660	2.716	30.929	186.077	1.077.032
35 - 44	20.437	759.882	23.342	3.468	27.050	173.574	1.007.753
45 - 54	18.713	700.361	22.378	2.998	23.721	159.379	927.550
55 - 64	12.205	425.013	13.743	1.770	14.804	94.971	562.506
65 >	4.307	152.985	3.301	408	6.258	36.107	203.366
Total 2018	91.904	3.546.257	96.148	12.824	128.783	831.869	4.707.785
< 15	6.020	176.794	2.537	316	6.185	58.213	250.065
15 - 24	26.102	539.333	12.127	729	15.218	116.283	709.792
25 - 34	42.206	878.810	16.002	1.746	27.142	174.549	1.140.455
35 - 44	42.469	808.117	19.742	2.408	23.193	160.879	1.056.808
45 - 54	38.062	741.872	18.335	2.273	20.198	149.966	970.706
55 - 64	27.312	464.342	13.440	1.339	13.009	91.001	610.443
65 >	11.491	168.913	3.667	336	5.702	33.957	224.066
Total 2019	193.662	3.778.181	85.850	9.147	110.647	784.848	4.962.335

² "N/A" – *not applicable*

Table 8. Number of foreign visitors by the purpose of trip and duration of stay, 2017 – 2019

Duration of stay (nights of stay)	Purpose of trip						Total
	Holidays & daily visit	Visit friends and relatives	Business visit	Work	Transit	Other	
N/A	41.363	3.241.560	80.770	13.282	166.224	852.577	4.395.776
1 night	350	9.468	3913	100	280	1342	15.453
2 - 4 nights	239	5.798	2368	95	95	744	9.339
5 - 10 nights	294	7.731	2759	58	123	857	11.822
11 > nights	1.143	34.576	7.618	216	669	3.970	48.192
Total 2017	43.389	3.299.133	97.428	13.751	167.391	859.490	4.480.582
N/A	85.090	3.446.948	73.729	12.092	127.288	820.510	4.565.657
1 night	1046	17.080	6898	150	498	2174	27.846
2 - 4 nights	671	11.544	3448	102	160	1310	17.235
5 - 10 nights	1004	14.203	3219	119	177	1611	20.333
11 > nights	4.093	56.482	8.854	361	660	6.264	76.714
Total 2018	91.904	3.546.257	96.148	12.824	128.783	831.869	4.707.785
N/A	175.330	3.681.258	66.180	8.699	109.433	776.115	4.817.015
1 night	2514	13.697	5638	113	386	1266	23.614
2 - 4 nights	1689	9.925	3149	60	103	813	15.739
5 - 10 nights	2389	12.287	2790	50	118	972	18.606
11 > nights	11.740	61.014	8.093	225	607	5.682	87.361
Total 2019	193.662	3.778.181	85.850	9.147	110.647	784.848	4.962.335

Table 9. Number of foreign visitors by duration of stay and country of origin, in 2019

Country	2019				Total
	Duration of stay				
	1 day	2-4 days	5-10 days	11 > days	
Austria	69	107	145	57.109	57.430
Belgium	18	14	21	33.636	33.689
Bosnia and Herzegovina	10	11	10	1.860	1.891
Great Britain	42	42	28	58.121	58.233
France	22	22	35	32.088	32.167
Germany	119	168	378	228.833	229.498
Greece	10	3	4	6.040	6.057
Netherlands	5	9	17	17.085	17.116
Italy	21	14	34	29.150	29.219
Croatia	34	264	50	32.157	32.505
Montenegro	303	78	112	154.218	154.711
Macedonia	2.004	976	1.174	1.082.474	1.086.628
Poland	16	53	8	12.784	12.861
Serbia	19.178	13.207	15.557	1.351.891	1.399.833
US	31	26	26	47.925	48.008
Albania	910	257	447	1.270.408	1.272.022
Slovenia	12	8	13	12.753	12.786
Spain	12	3	0	4.352	4.367
Turkey	221	52	55	75.001	75.329
Switzerland	180	166	284	207.263	207.893
Other	906	265	211	188.711	190.092
Total	24.123	15.745	18.609	4.903.859	4.962.335

