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*Agjencia e Statistikave të Kosovës - Agencija za Statistike Kosova - Kosovo Agency of Statistics*

## Series 3: Economic Statistics

### Hotel Statistics Q2 - 2017



AGJENCIA E STATISTIKAVE TË KOSOVËS  
AGENCIJA ZA STATISTIKE KOSOVA  
KOSOVO AGENCY OF STATISTICS

## **F o r e w o r d**

Kosovo Agency of Statistics (KAS), respectively the Department of Economic Statistics and National Accounts, began the research for hotel operations in Kosovo in 2008. During 2009, KAS started with publications of hotel statistics on a quarterly basis. This statistical publication presents a collection of statistical data from hotel activity in Kosovo. Another data source is the Ministry of Trade and Industry (MTI), Department of Hotel and Tourism.

Based on continued demand from various internal and external users of data and statistical information, as well as Eurostat recommendations and manuals on the indicators for hotel statistics, we have introduced here information of interest.

The purpose of the publication is to set out the development trend of this economic activity in Kosovo. This publication will serve as a useful reference for all users of KAS statistical data, and as a useful and relevant economic information for Kosovo.

KAS is grateful to regional offices, the willingness of all hotels and sincere cooperation of the Ministry of Trade and Industry (MTI), namely the Department of Tourism and Hotel.

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|                |   |                                |
|----------------|---|--------------------------------|
| KAS            | - | Kosovo Agency of Statistics    |
| MTI            | - | Ministry of Trade and Industry |
| Q <sub>1</sub> | - | First quarter                  |
| Q <sub>2</sub> | - | Second quarter                 |
| Q <sub>3</sub> | - | Third quarter                  |
| Q <sub>4</sub> | - | Fourth quarter                 |
| :              | - | Data is not available          |
| -              | - | Not applicable                 |
| %              | - | Percentage                     |

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## **Methodology**

Kosovo Agency of Statistics (KAS) has published data on Kosovo hotels for Q2 2017. Statistical information regarding the hotel and tourism activities are taken from statistical research organized throughout the country through regional statistical offices (total 7 of them).

Based on KAS statistical programme, collected data relate to the number of hotels, number of employees, facilities (rooms, beds), number of visitors and nights of stay according to month, and foreign visitors according to country.

## **Scope**

Number of hotels surveyed is a total of 131. The largest number of hotels are located in the region of Prishtina, Peja, Prizren, and so on.

## **Definition**

### **Hotel**

Hotel unit is an enterprise, which in business registry is registered in hotel activity. Hotel units under the private businesses are included in this group. Depending on the services, these units are divided into hotels, motels, etc.

### **Tourism**

Tourism comprises the activities of persons traveling to and staying in places different from their place of ordinary residence for a period not longer than one calendar year and the purpose of this trip is leisure, business or other.

### **Visitor**

Visitor is a person who spends at least one night in a hotel in the place he/she visits. For the purposes of tourism statistics, the term "visitor" represents a "person" who travels to a country other than the country he/she resides, for a period less than 12 months. The person can be local or foreign.

Local visitor is a person with permanent residence in Kosovo, but that stays for at least one night in a different place in Kosovo.

Foreign visitor is considered a person with permanent residence abroad Kosovo, but who stays temporarily in Kosovo for at least one night.

### **Night of stay**

A visitor who spends a night in a hotel facility is known as night of stay in our research.

## 1 Hotel capacity

**Table 1. Hotel capacities surveyed in Kosovo**

| ID Region | Region    | Number of hotels | Number of rooms | Number of beds |
|-----------|-----------|------------------|-----------------|----------------|
| 1         | Gjakovë   | 9                | 204             | 345            |
| 2         | Gjilan    | 10               | 191             | 231            |
| 3         | Mitrovicë | 5                | 103             | 107            |
| 4         | Pejë      | 29               | 443             | 865            |
| 5         | Prizren   | 15               | 379             | 798            |
| 6         | Prishtinë | 49               | 1.507           | 1.999          |
| 7         | Ferizaj   | 14               | 283             | 330            |
|           | Total     | 131              | 3.110           | 4.675          |

In the second quarter of 2017 (Q2 2017), part of the survey are 131 hotels that operate in the territory of Kosovo, most of the hotels are located in the regions of Prishtina, Peja, Prizren and so on.

**Table 1a. Surveyed capacity utilization of hotels in Kosovo in percentage (%)**

| Period / Region | Gjakova | Gjilani | Mitrovica | Peja  | Prizreni | Prishtina | Ferizaj | Total in% |
|-----------------|---------|---------|-----------|-------|----------|-----------|---------|-----------|
| Q1/2009         | 2.25    | 5.58    | 2.54      | 3.36  | 1.83     | 11.56     | 5.43    | 6.77      |
| Q2/2009         | 2.14    | 5.67    | 2.62      | 6.35  | 3.13     | 13.82     | 10.27   | 8.73      |
| Q3/2009         | 3.13    | 4.75    | 2.33      | 9.03  | 3.55     | 15.25     | 7.73    | 9.50      |
| Q4/2009         | 2.40    | 3.77    | 2.32      | 5.63  | 2.60     | 20.23     | 15.51   | 11.63     |
| Q1/2010         | 1.77    | 3.39    | 2.65      | 4.73  | 2.10     | 14.64     | 9.69    | 8.51      |
| Q2/2010         | 2.28    | 1.96    | 2.96      | 5.10  | 3.74     | 19.32     | 9.09    | 10.71     |
| Q3/2010         | 2.35    | 3.36    | 3.62      | 6.62  | 5.03     | 11.01     | 7.83    | 7.58      |
| Q4/2010         | 1.58    | 2.64    | 2.63      | 5.62  | 6.80     | 10.25     | 7.67    | 7.20      |
| Q1/2011         | 0.48    | 2.79    | 2.66      | 1.80  | 1.99     | 12.04     | 6.61    | 6.62      |
| Q2/2011         | 2.49    | 3.21    | 2.15      | 5.56  | 5.04     | 16.94     | 5.04    | 9.61      |
| Q3/2011         | 2.78    | 5.50    | 3.01      | 4.29  | 3.79     | 10.49     | 6.90    | 6.93      |
| Q4/2011         | 1.21    | 3.16    | 2.61      | 4.71  | 2.51     | 13.72     | 5.26    | 7.72      |
| Q1/2012         | 1.04    | 2.10    | 2.87      | 3.78  | 1.88     | 10.57     | 5.65    | 6.15      |
| Q2/2012         | 2.25    | 3.68    | 2.47      | 12.47 | 4.12     | 14.35     | 23.76   | 10.93     |
| Q3/2012         | 2.50    | 3.73    | 2.86      | 5.44  | 5.00     | 21.43     | 5.94    | 11.66     |
| Q4/2012         | 2.56    | 3.40    | 2.94      | 3.83  | 4.28     | 21.51     | 4.61    | 11.26     |
| Q1/2013         | 2.28    | 2.54    | 2.83      | 3.77  | 2.54     | 16.84     | 4.99    | 8.98      |
| Q2/2013         | 1.55    | 2.82    | 2.69      | 3.32  | 4.86     | 16.27     | 5.45    | 9.00      |
| Q3/2013         | 1.63    | 2.34    | 2.85      | 11.04 | 7.92     | 15.98     | 4.87    | 10.21     |
| Q4/2013         | 1.64    | 3.48    | 2.99      | 3.77  | 4.57     | 18.43     | 12.58   | 10.64     |
| Q1/2014         | 2.32    | 2.24    | 2.22      | 2.60  | 5.00     | 16.90     | 5.46    | 9.19      |
| Q2/2014         | 2.32    | 2.49    | 2.49      | 12.43 | 5.88     | 20.59     | 3.41    | 11.95     |
| Q3/2014         | 4.30    | 3.34    | 2.65      | 12.95 | 6.12     | 20.46     | 2.96    | 12.17     |
| Q4/2014         | 3.78    | 1.73    | 2.30      | 14.48 | 4.29     | 17.21     | 2.10    | 10.48     |
| Q1/2015         | 3.71    | 2.74    | 4.60      | 24.45 | 3.13     | 28.47     | 5.23    | 15.20     |
| Q2/2015         | 4.44    | 3.85    | 3.88      | 12.41 | 8.90     | 26.85     | 8.43    | 15.70     |
| Q3/2015         | 5.44    | 4.51    | 6.53      | 24.33 | 11.67    | 25.05     | 4.93    | 17.07     |
| Q4/2015         | 4.64    | 2.41    | 2.97      | 9.04  | 6.92     | 27.51     | 6.21    | 14.43     |
| Q1/2016         | 2.84    | 3.59    | 5.78      | 11.22 | 6.54     | 28.60     | 2.76    | 14.58     |
| Q2/2016         | 6.30    | 5.08    | 4.52      | 11.04 | 8.19     | 26.32     | 7.89    | 14.18     |
| Q3/2016         | 6.53    | 6.86    | 5.29      | 22.63 | 11.03    | 25.26     | 3.74    | 16.31     |
| Q4/2016         | 5.39    | 2.43    | 4.00      | 9.17  | 5.36     | 17.52     | 4.38    | 10.11     |
| Q1/2017         | 3.48    | 1.78    | 4.26      | 6.34  | 7.78     | 16.04     | 2.72    | 8.96      |
| Q2/2017         | 7.36    | 2.99    | 8.97      | 10.45 | 7.22     | 16.54     | 3.24    | 11.36     |

According to the survey, the capacity utilized at the country level is 11.36%; for more see Table 1a which presents the use of hotel capacities in Kosovo at country level according to region.

## 2 Local and foreign visitors

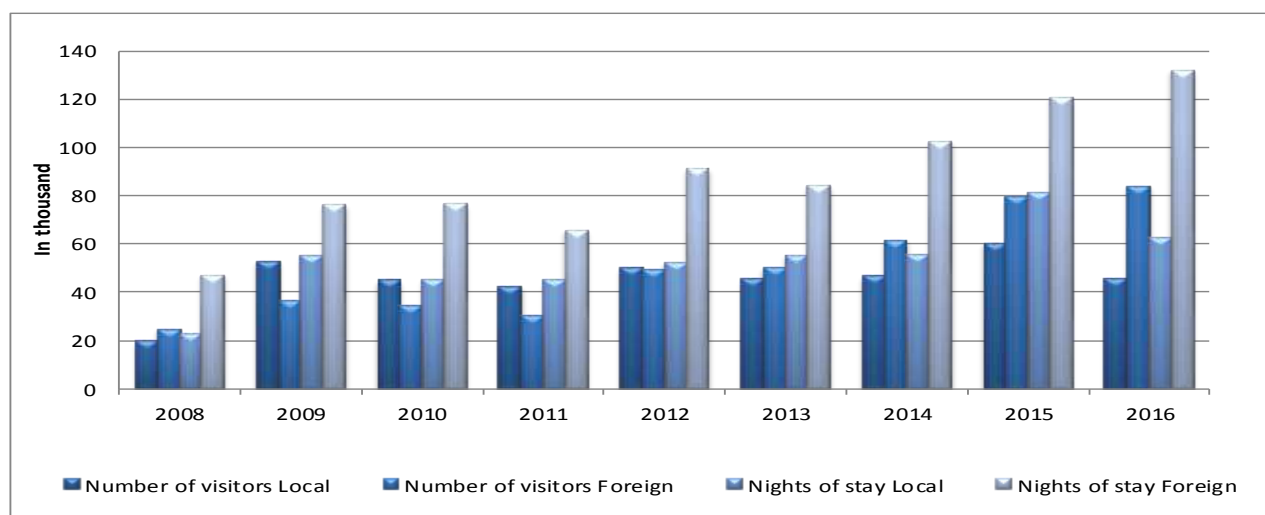
**Table 2. Number of visitors (local and foreign) and their nights of stay for 2008-2016**

| Period | Number of visitors |         | Nights of stay |         |
|--------|--------------------|---------|----------------|---------|
|        | Local              | Foreign | Local          | Foreign |
| 2008   | 19,678             | 24,616  | 22,602         | 46,910  |
| 2009   | 52,631             | 36,318  | 54,876         | 76,042  |
| 2010   | 44,662             | 34,382  | 45,123         | 76,394  |
| 2011   | 42,044             | 30,349  | 44,757         | 65,584  |
| 2012   | 49,973             | 48,790  | 52,008         | 90,968  |
| 2013   | 45,380             | 50,074  | 54,867         | 83,883  |
| 2014   | 46,477             | 61,313  | 55,274         | 102,066 |
| 2015   | 60,200             | 79,238  | 81,372         | 120,669 |
| 2016   | 45,579             | 83,710  | 62,211         | 131,785 |

Table 2 presents the number of local and foreign visitors and their nights of stay for local and foreign visitors during 2008-2016.

In 2016 the number of local visitors decreased by 24.29% compared with 2015 the nights of stay of local visitors reduced to 23.55%. There is an increase of foreign visitors to 5.64%, while overnights of foreign visitors increased by 9.21% compared with 2015.

**Graph 1. Number of visitors and their nights of stay by years 2008 – 2016**



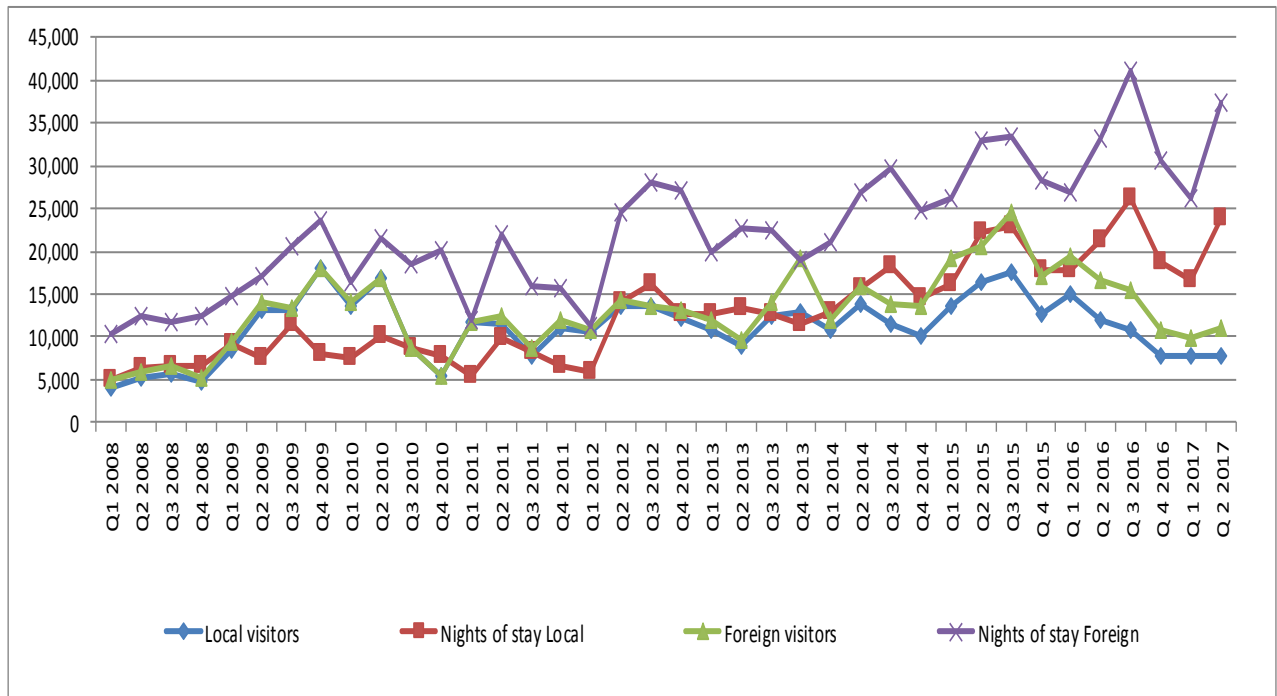


**Table 2a. Number of visitors (local and foreign) and their nights of stay for the period Q1 2008 – Q2 2017**

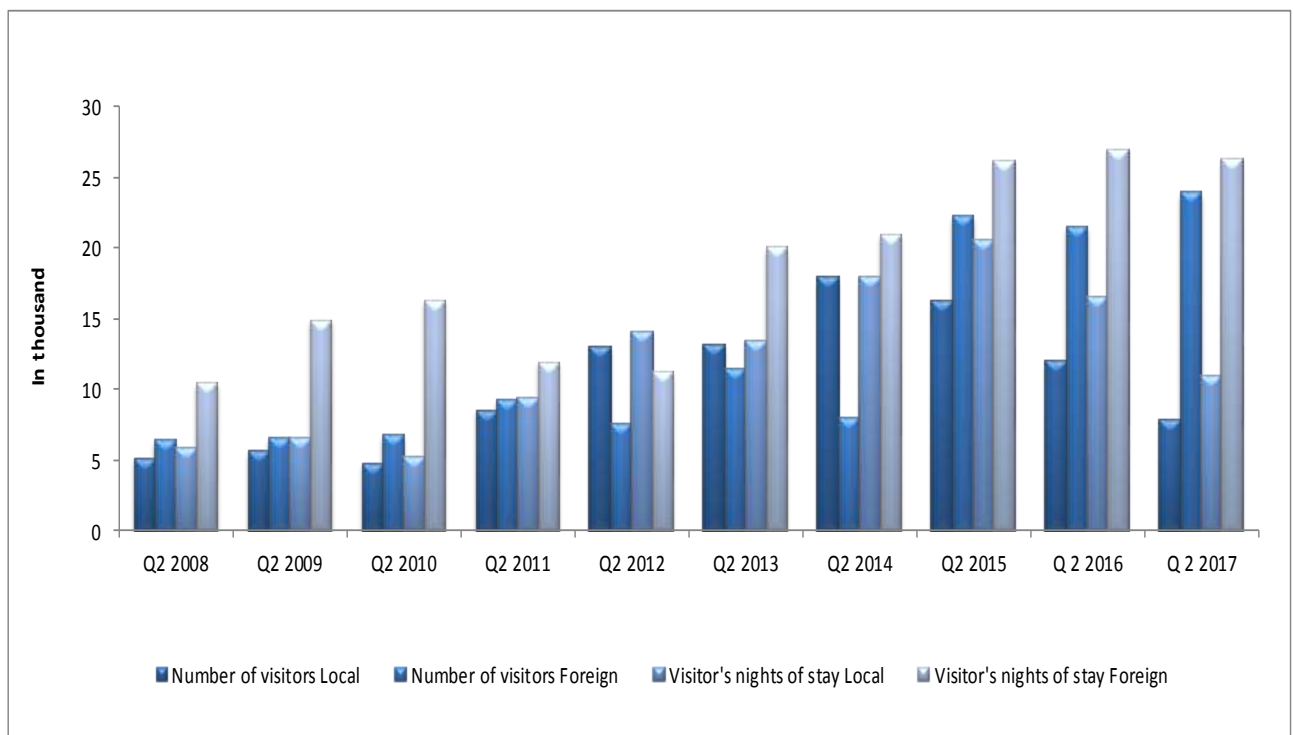
| Period   | Number of visitors |         | Visitor's nights of stay |         |
|----------|--------------------|---------|--------------------------|---------|
|          | Local              | Foreign | Local                    | Foreign |
| Q1 2008  | 4,104              | 4,982   | 4,994                    | 10,419  |
| Q2 2008  | 5,142              | 6,380   | 5,824                    | 12,428  |
| Q3 2008  | 5,663              | 6,519   | 6,542                    | 11,629  |
| Q4 2008  | 4,769              | 6,735   | 5,242                    | 12,434  |
| Q1 2009  | 8,483              | 9,257   | 9,342                    | 14,868  |
| Q2 2009  | 13,040             | 7,599   | 14,082                   | 17,103  |
| Q3 2009  | 13,183             | 11,445  | 13,426                   | 20,525  |
| Q4 2009  | 17,925             | 8,017   | 18,026                   | 23,546  |
| Q1 2010  | 13,670             | 7,592   | 14,109                   | 16,303  |
| Q2 2010  | 16,789             | 10,208  | 16,789                   | 21,478  |
| Q3 2010  | 8,648              | 8,775   | 8,664                    | 18,433  |
| Q4 2010  | 5,556              | 7,807   | 5,561                    | 20,180  |
| Q1 2011  | 11,692             | 5,535   | 11,751                   | 11,893  |
| Q2 2011  | 11,405             | 9,889   | 12,401                   | 21,944  |
| Q3 2011  | 7,806              | 8,249   | 8,746                    | 16,017  |
| Q4 2011  | 11,141             | 6,676   | 11,859                   | 15,730  |
| Q1 2012  | 10,607             | 5,965   | 10,737                   | 11,259  |
| Q2 2012  | 13,581             | 14,025  | 14,418                   | 24,638  |
| Q3 2012  | 13,613             | 16,117  | 13,657                   | 28,016  |
| Q4 2012  | 12,172             | 12,683  | 13,196                   | 27,055  |
| Q1 2013  | 10,886             | 12,603  | 12,088                   | 19,988  |
| Q2 2013  | 9,055              | 13,340  | 9,552                    | 22,615  |
| Q3 2013  | 12,421             | 12,673  | 14,065                   | 22,426  |
| Q4 2013  | 13,018             | 11,458  | 19,162                   | 18,854  |
| Q1 2014  | 10,894             | 12,985  | 11,884                   | 20,977  |
| Q2 2014  | 13,902             | 15,613  | 15,896                   | 26,799  |
| Q3 2014  | 11,573             | 18,159  | 13,936                   | 29,572  |
| Q4 2014  | 10,108             | 14,556  | 13,558                   | 24,718  |
| Q1 2015  | 13,636             | 16,217  | 19,273                   | 26,136  |
| Q2 2015  | 16,320             | 22,240  | 20,560                   | 32,926  |
| Q3 2015  | 17,463             | 22,877  | 24,520                   | 33,317  |
| Q 4 2015 | 12,781             | 17,904  | 17,019                   | 28,290  |
| Q 1 2016 | 14,951             | 17,690  | 19,523                   | 26,973  |
| Q 2 2016 | 12,010             | 21,280  | 16,520                   | 33,119  |
| Q 3 2016 | 10,776             | 26,096  | 15,391                   | 41,167  |
| Q 4 2016 | 7,842              | 18,644  | 10,777                   | 30,526  |
| Q 1 2017 | 7,823              | 16,710  | 9,822                    | 26,258  |
| Q 2 2017 | 7,806              | 23,901  | 10,969                   | 37,368  |

In Q2 2017 the number of visitors is 31 707 visitors, 24.62 are local visitors, and 75.38% are foreign visitors while the number of overnights in Q2 2017 is 48 337 nights, 22.69 % are by local visitors and 77.31% are from foreign visitors.

**Graph 2. Movements (trends) of visitors (local and foreign) and their nights of stay for the period Q1 2008 – Q2 2017**



**Graph 2a. Number of visitors (local and foreign) and their nights of stay during Q2 2017 compared to the same quarters of the previous years (2008-2017)**



### 3 Local and foreign visitors and their nights of stay according to region

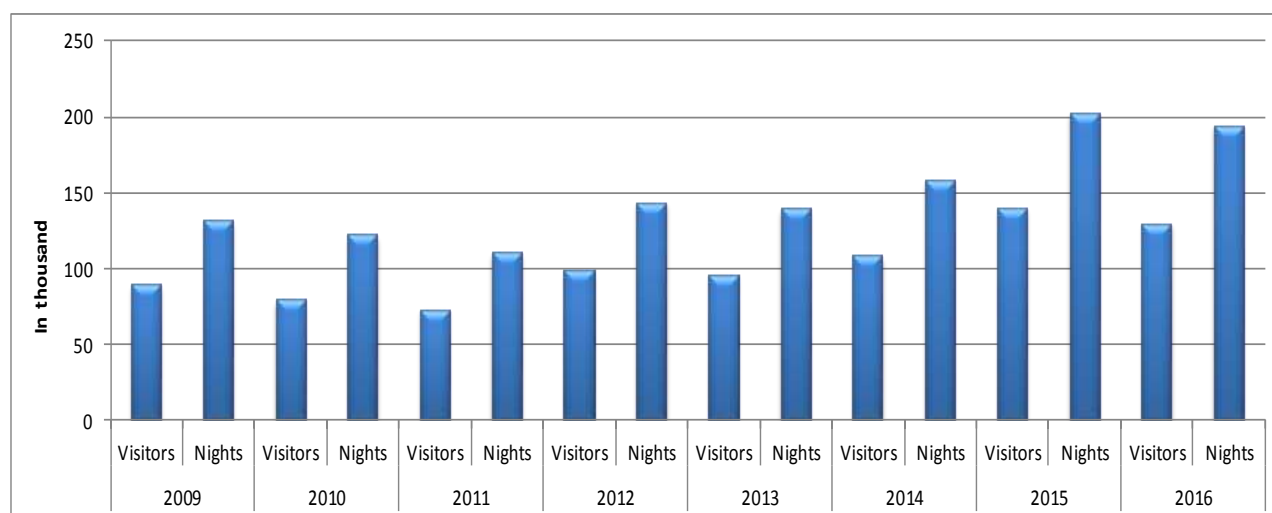
**Table 3. Number of visitors and their nights of stay (local and foreign) according to the region for the period 2008-2016**

| ID. Region | Region    | 2008     |        | 2009     |         | 2010     |         | 2011     |         | 2012     |         | 2013     |         | 2014     |         | 2015     |         | 2016     |         |
|------------|-----------|----------|--------|----------|---------|----------|---------|----------|---------|----------|---------|----------|---------|----------|---------|----------|---------|----------|---------|
|            |           | Visitors | Nights | Visitors | Nights  | Visitors | Nights  | Visitors | Nights  | Visitors | Nights  | Visitors | Nights  | Visitors | Nights  | Visitors | Nights  | Visitors | Nights  |
| 1          | Gjakovë   | 2,263    | 2,529  | 2,240    | 2,895   | 2,031    | 2,324   | 1,640    | 2,030   | 1,597    | 2,434   | 1,517    | 2,072   | 2,062    | 3,736   | 2,269    | 5,224   | 4,373    | 7,486   |
| 2          | Gjilan    | 3,152    | 3,466  | 3,210    | 4,181   | 1,976    | 2,400   | 2,251    | 3,101   | 1,937    | 2,731   | 1,718    | 2,364   | 1,552    | 2,081   | 1,635    | 2,142   | 2,410    | 3,898   |
| 3          | Mitrovicë | 1,873    | 1,967  | 2,471    | 2,718   | 2,894    | 3,289   | 2,646    | 2,890   | 2,875    | 3,088   | 2,915    | 3,147   | 2,631    | 2,689   | 2,247    | 2,434   | 2,445    | 2,626   |
| 4          | Pejë      | 4,924    | 5,423  | 8,288    | 10,680  | 8,337    | 9,677   | 6,633    | 7,170   | 7,593    | 11,184  | 6,630    | 9,597   | 11,534   | 18,751  | 21,707   | 33,857  | 24,110   | 32,927  |
| 5          | Prizren   | 3,632    | 4,095  | 4,639    | 5,792   | 4,663    | 9,210   | 5,434    | 6,946   | 6,212    | 7,962   | 8,109    | 10,360  | 8,615    | 11,144  | 16,316   | 21,396  | 16,479   | 21,482  |
| 6          | Prishtinë | 27,076   | 50,198 | 57,569   | 92,245  | 49,172   | 83,694  | 46,636   | 80,620  | 68,537   | 102,846 | 68,687   | 102,323 | 77,167   | 114,489 | 89,050   | 130,269 | 76,543   | 120,305 |
| 7          | Ferizaj   | 1,374    | 1,834  | 10,532   | 12,407  | 9,972    | 10,923  | 7,153    | 7,584   | 10,012   | 12,731  | 5,878    | 8,887   | 4,229    | 4,450   | 6,214    | 6,719   | 2,929    | 5,272   |
|            | Total     | 44,294   | 69,512 | 88,949   | 130,918 | 79,045   | 121,517 | 72,393   | 110,341 | 98,763   | 142,976 | 95,454   | 138,750 | 107,790  | 157,340 | 139,438  | 202,041 | 129,289  | 193,996 |

Table 3 presents the total number of visitors and their nights of stay through the regions of Kosovo during 2008-2016.

As shown in table 3, with the largest number of visitors in 2016 is Prishtina region that leads with a total of 76 543 visitors, Peja ranks second with 24 110 visitors, Prizren ranks third with 16 479 visitors.

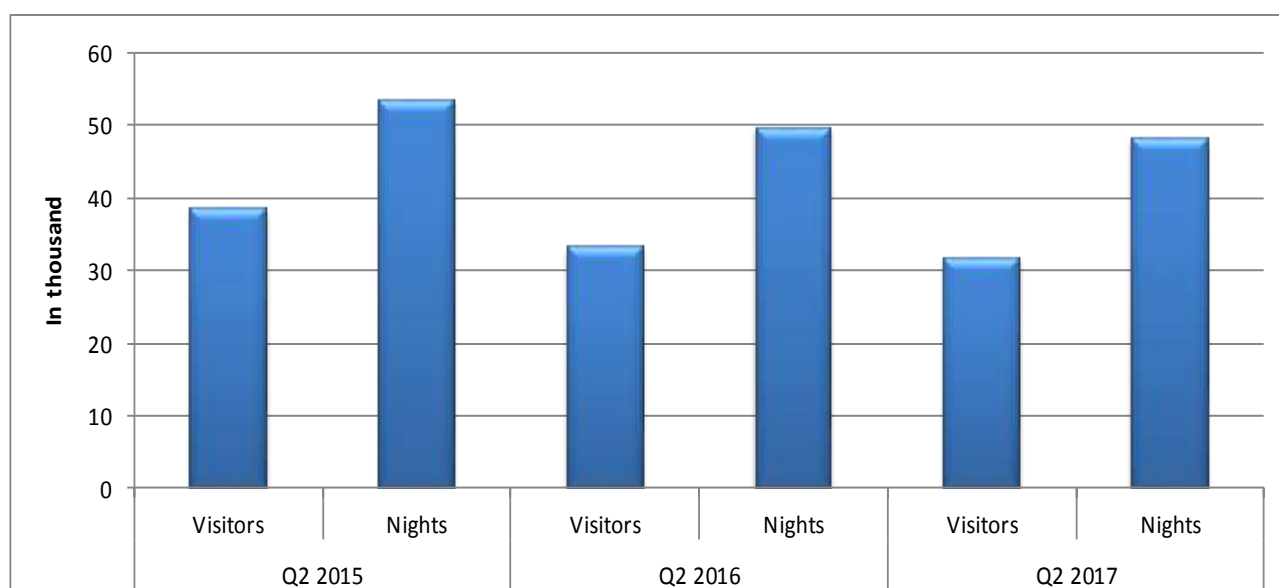
**Graph 3. Number of visitors and their nights of stay (local and foreign) 2008-2016**



**Table 3a. Number of visitors and their nights of stay (local and foreign) according to the region for Q2 2015, Q2 2016 and Q2 2017**

| Identification No. | Regions   | Q2 2015       |               | Q2 2016       |               | Q2 2017       |               |
|--------------------|-----------|---------------|---------------|---------------|---------------|---------------|---------------|
|                    |           | Visitors      | Nights        | Visitors      | Nights        | Visitors      | Nights        |
| 1                  | Gjakovë   | 562           | 1,273         | 1,375         | 2,194         | 1,053         | 2,310         |
| 2                  | Gjilan    | 406           | 617           | 659           | 1,152         | 451           | 628           |
| 3                  | Mitrovicë | 494           | 494           | 602           | 691           | 870           | 873           |
| 4                  | Pejë      | 4,998         | 6,391         | 6,504         | 7,422         | 4,730         | 8,222         |
| 5                  | Prizren   | 4,291         | 6,149         | 4,410         | 5,446         | 3,907         | 5,246         |
| 6                  | Prishtinë | 25,650        | 36,215        | 19,162        | 30,565        | 19,857        | 30,084        |
| 7                  | Ferizaj   | 2,159         | 2,347         | 578           | 2,169         | 839           | 974           |
| <b>Total</b>       |           | <b>38,560</b> | <b>53,486</b> | <b>33,290</b> | <b>49,639</b> | <b>31,707</b> | <b>48,337</b> |

Table 3a shows that in Q2 2017 the largest number of visitors and their nights of stay has Prishtina region with 19 857 visitors and 30 084 nights of stay.

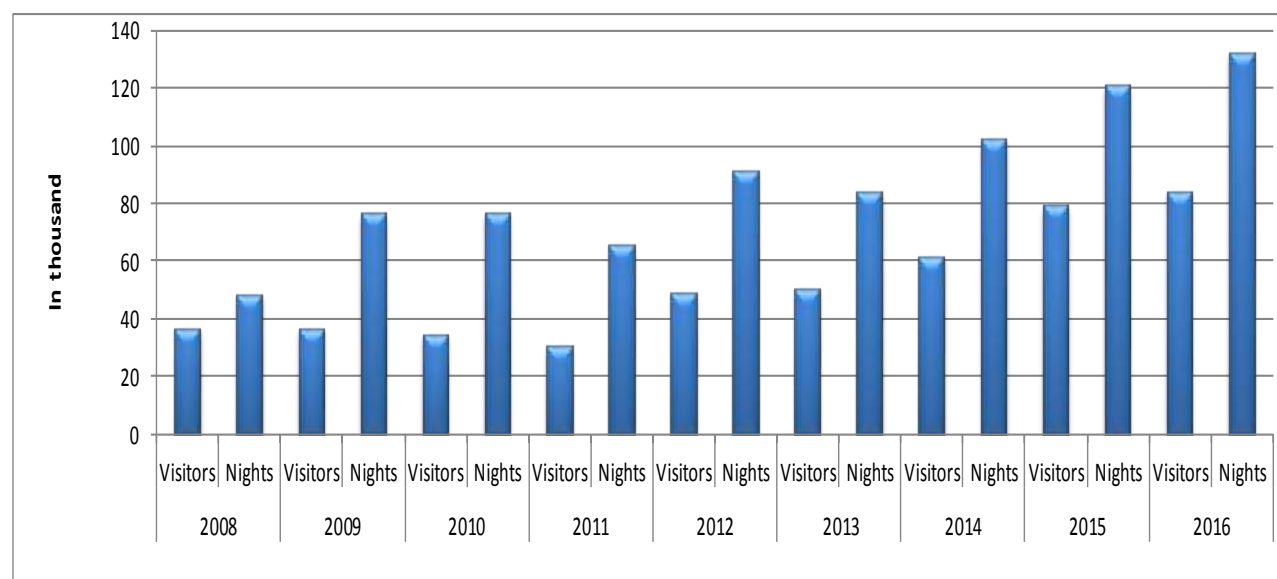
**Graph 3a. Number of visitors and their nights of stay (local and foreign) Q2 2015, Q2 2016 and Q2 2017**

#### 4 Foreign visitors according to region

**Table 4. Number of foreign visitors and their nights of stay in the regions of Kosovo during the period 2008 - 2016**

| ID - Region | Region    | 2008     |        | 2009     |        | 2010     |        | 2011     |        | 2012     |        | 2013     |        | 2014     |         | 2015     |         | 2016     |         |
|-------------|-----------|----------|--------|----------|--------|----------|--------|----------|--------|----------|--------|----------|--------|----------|---------|----------|---------|----------|---------|
|             |           | Visitors | Nights | Visitors | Nights | Visitors | Nights | Visitors | Nights | Visitors | Nights | Visitors | Nights | Visitors | Nights  | Visitors | Nights  | Visitors | Nights  |
| 1           | Gjakovë   | 646      | 965    | 646      | 1,105  | 734      | 1,032  | 647      | 980    | 739      | 1,512  | 547      | 1,062  | 1,003    | 2,389   | 1,267    | 3,836   | 2,345    | 4,516   |
| 2           | Gjilan    | 937      | 1,182  | 937      | 1,379  | 779      | 1,203  | 755      | 1,546  | 886      | 1,594  | 737      | 1,198  | 794      | 1,222   | 712      | 1,109   | 1,109    | 1,973   |
| 3           | Mitrovicë | 546      | 185    | 546      | 768    | 827      | 1,222  | 4,458    | 813    | 557      | 647    | 616      | 692    | 532      | 532     | 385      | 414     | 646      | 745     |
| 4           | Pejë      | 3,763    | 3,123  | 3,763    | 5,714  | 3,152    | 4,470  | 260      | 2,692  | 2,588    | 5,554  | 1,326    | 3,733  | 5,761    | 9,197   | 12,694   | 17,224  | 12,649   | 18,348  |
| 5           | Prizren   | 2,412    | 1,631  | 2,412    | 3,343  | 2,334    | 6,846  | 20,832   | 4,066  | 2,695    | 4,369  | 3,799    | 5,521  | 3,520    | 5,694   | 9,779    | 13,947  | 9,101    | 13,044  |
| 6           | Prishtinë | 26,781   | 40,836 | 26,781   | 60,746 | 25,428   | 59,542 | 1,635    | 53,763 | 37,897   | 71,555 | 42,083   | 70,517 | 49,041   | 82,194  | 53,057   | 82,561  | 56,291   | 90,998  |
| 7           | Ferizaj   | 1,233    | 279    | 1,233    | 2,987  | 1,128    | 2,079  | 1,762    | 1,724  | 3,428    | 5,737  | 966      | 1,160  | 662      | 837     | 1,344    | 1,578   | 1,569    | 2,161   |
| Total       |           | 36,318   | 48,201 | 36,318   | 76,042 | 34,382   | 76,394 | 30,349   | 65,584 | 48,790   | 90,968 | 50,074   | 83,883 | 61,313   | 102,066 | 79,238   | 120,669 | 83,710   | 131,785 |

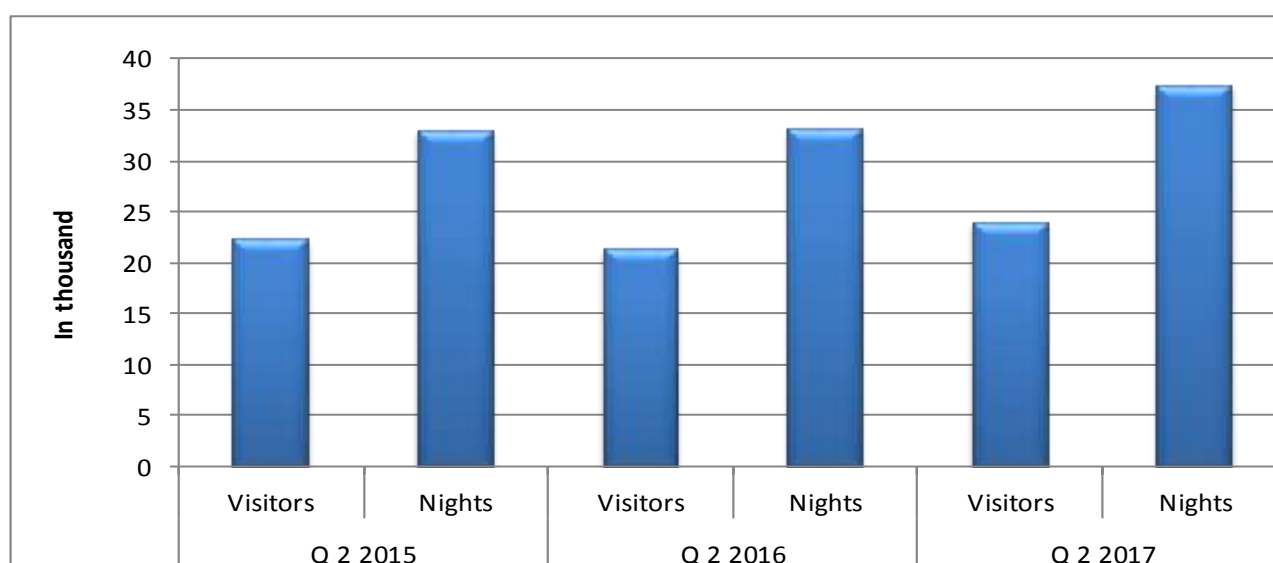
**Graph 4. Number of foreign visitors and their nights of stay in the regions of Kosovo during the period 2008 - 2016**



**Table 4a. Number of foreign visitors and their nights of stay according to the region for the period Q2 of the years 2015 - 2017**

| ID. Region | Region    | Q 2 2015      |               | Q 2 2016      |               | Q 2 2017      |               |
|------------|-----------|---------------|---------------|---------------|---------------|---------------|---------------|
|            |           | Visitors      | Nights        | Visitors      | Nights        | Visitors      | Nights        |
| 1          | Gjakovë   | 323           | 956           | 785           | 1,335         | 742           | 1,688         |
| 2          | Gjilan    | 168           | 307           | 349           | 469           | 244           | 381           |
| 3          | Mitrovicë | 95            | 95            | 169           | 221           | 164           | 167           |
| 4          | Pejë      | 3,520         | 4,495         | 2,979         | 3,537         | 2,885         | 5,044         |
| 5          | Prizren   | 2,225         | 3,608         | 2,249         | 3,285         | 2,286         | 3,238         |
| 6          | Prishtinë | 15,692        | 23,060        | 14,440        | 23,910        | 17,020        | 26,169        |
| 7          | Ferizaj   | 217           | 405           | 309           | 362           | 560           | 681           |
|            |           | <b>22,240</b> | <b>32,926</b> | <b>21,280</b> | <b>33,119</b> | <b>23,901</b> | <b>37,368</b> |

The largest number of foreign visitors is concentrated in Prishtina, Peja and so on.

**Graph 4a. Number of foreign visitors and their nights of stay for the periods Q2 2015, Q2 2016 and Q2 2017**

## 5 Foreign visitors and their nights of stay according to the country of origin

**Table 5. Number of foreign visitors and their nights of stay according to the country of origin over the period 2008 - 2016**

| Order No.    |                        | 2008          |               | 2009          |               | 2010          |               | 2011          |               | 2012          |               | 2013          |               | 2014          |                | 2015          |                | 2016          |                |
|--------------|------------------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|----------------|---------------|----------------|---------------|----------------|
|              |                        | Visitors      | Nights        | Visitors      | Nights        | Visitors      | Nights        | Visitors      | Nights        | Visitors      | Nights        | Visitors      | Nights        | Visitors      | Nights         | Visitors      | Nights         | Visitors      | Nights         |
| 1            | Austria                | 127           | 139           | 856           | 1,435         | 451           | 680           | 500           | 1,320         | 233           | 1,107         | 566           | 1,226         | 1,727         | 3,240          | 3,365         | 4,312          | 3,799         | 5,483          |
| 2            | Belgium                | 62            | 80            | 100           | 148           | 85            | 108           | 43            | 43            | 108           | 139           | 56            | 65            | 408           | 469            | 1,096         | 1,654          | 1,368         | 2,022          |
| 3            | Bosnia and Herzegovina | 167           | 193           | 880           | 1,038         | 269           | 393           | 212           | 390           | 136           | 549           | 429           | 775           | 289           | 522            | 1,097         | 1,649          | 1,384         | 2,005          |
| 4            | Great Britain          | 1,487         | 3,919         | 2,202         | 4,204         | 1,296         | 2,571         | 1,251         | 2,539         | 289           | 4,071         | 1,916         | 3,623         | 2,044         | 4,018          | 2,377         | 4,183          | 2,784         | 4,671          |
| 5            | France                 | 288           | 488           | 851           | 1,068         | 423           | 601           | 301           | 409           | 151           | 875           | 989           | 1,537         | 1,085         | 1,793          | 1,711         | 2,850          | 1,909         | 2,934          |
| 6            | Germany                | 734           | 4,517         | 3,598         | 7,211         | 2,941         | 8,413         | 2,750         | 8,730         | 716           | 6,279         | 4,259         | 6,497         | 5,003         | 8,254          | 6,194         | 9,888          | 7,236         | 11,814         |
| 7            | Greece                 | 1,578         | 187           | 513           | 554           | 114           | 155           | 37            | 63            | 13            | 287           | 243           | 396           | 238           | 591            | 622           | 1,116          | 672           | 1,308          |
| 8            | Netherlands            | 84            | 157           | 317           | 632           | 993           | 342           | 278           | 505           | 99            | 850           | 78            | 111           | 179           | 296            | 856           | 1,406          | 1,260         | 2,324          |
| 9            | Italy                  | 1,089         | 2,427         | 1,429         | 1,945         | 1,512         | 2,320         | 1,938         | 2,595         | 175           | 6,365         | 3,704         | 5,280         | 2,061         | 3,873          | 2,409         | 3,939          | 2,542         | 3,807          |
| 10           | Croatia                | 931           | 1,060         | 1,138         | 2,901         | 950           | 1,752         | 871           | 1,973         | 298           | 3,344         | 1,771         | 3,795         | 1,757         | 3,667          | 3,883         | 5,235          | 2,774         | 4,332          |
| 11           | Montenegro             | 166           | 191           | 350           | 1,434         | 270           | 2,195         | 181           | 264           | 51            | 1,099         | 372           | 639           | 368           | 582            | 1,631         | 2,646          | 1,576         | 2,379          |
| 12           | Macedonia              | 1,195         | 1,374         | 1,576         | 5,958         | 935           | 1,284         | 713           | 969           | 305           | 977           | 1,034         | 1,432         | 1,179         | 1,990          | 3,124         | 4,860          | 3,174         | 4,778          |
| 13           | Poland                 | 89            | 97            | 44            | 24            | 102           | 143           | 110           | 150           | 13            | 142           | 51            | 62            | 46            | 63             | 230           | 619            | 345           | 581            |
| 14           | Serbia                 | 250           | 233           | 578           | 446           | 558           | 705           | 515           | 708           | 195           | 1,074         | 725           | 1,418         | 1,303         | 2,340          | 2,609         | 4,210          | 3,113         | 4,544          |
| 15           | US                     | 2,450         | 5,593         | 3,279         | 5,500         | 1,867         | 4,925         | 1,628         | 3,676         | 624           | 7,670         | 5,302         | 9,315         | 5,283         | 10,037         | 6,065         | 9,331          | 6,165         | 10,483         |
| 16           | Albania                | 3,213         | 3,311         | 6,313         | 9,511         | 4,152         | 4,540         | 4,050         | 4,733         | 1,436         | 6,395         | 7,778         | 10,515        | 9,262         | 12,942         | 17,206        | 23,872         | 15,082        | 20,518         |
| 17           | Slovenia               | 1,289         | 1,823         | 1,481         | 3,145         | 1,166         | 2,017         | 1,707         | 4,120         | 461           | 7,085         | 1,467         | 4,627         | 1,881         | 5,088          | 3,111         | 5,289          | 3,212         | 5,843          |
| 18           | Spain                  | 131           | 138           | 62            | 106           | 14            | 18            | 28            | 40            | 6             | 84            | 39            | 58            | 24            | 26             | 266           | 581            | 185           | 285            |
| 19           | Turkey                 | 1,694         | 2,099         | 3,098         | 5,559         | 2,184         | 5,796         | 2,028         | 3,116         | 853           | 8,627         | 4,949         | 8,237         | 3,841         | 6,608          | 5,380         | 8,373          | 6,540         | 10,499         |
| 20           | Switzerland            | 1,452         | 2,325         | 1,245         | 1,808         | 471           | 822           | 1,061         | 1,962         | 256           | 2,157         | 2,591         | 5,038         | 3,336         | 6,059          | 5,202         | 7,837          | 5,574         | 9,142          |
| 21           | Other                  | 6,140         | 16,559        | 6,408         | 21,416        | 13,629        | 36,614        | 10,147        | 27,279        | 6,265         | 31,792        | 11,755        | 19,237        | 19,999        | 29,608         | 10,804        | 16,819         | 13,016        | 22,033         |
| <b>Total</b> |                        | <b>24,616</b> | <b>46,910</b> | <b>36,318</b> | <b>76,043</b> | <b>34,382</b> | <b>76,394</b> | <b>30,349</b> | <b>65,584</b> | <b>48,790</b> | <b>90,968</b> | <b>50,074</b> | <b>83,883</b> | <b>61,313</b> | <b>102,066</b> | <b>79,238</b> | <b>120,669</b> | <b>83,710</b> | <b>131,785</b> |

**Table 5a. Number of foreign visitors and their nights of stay according to the country of origin for the period Q2 2015, Q2 2016 and Q2 2017**

| Country                | Q 2 2015      |               | Q 2 2016      |               | Q 2 2017      |               |
|------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
|                        | Visitors      | Nights        | Visitors      | Nights        | Visitors      | Nights        |
| Austria                | 780           | 972           | 877           | 1.370         | 909           | 1.286         |
| Belgium                | 339           | 464           | 359           | 569           | 389           | 558           |
| Bosnia and Herzegovina | 237           | 381           | 268           | 414           | 406           | 647           |
| Great Britain          | 775           | 1.208         | 663           | 1.171         | 768           | 1.187         |
| France                 | 400           | 773           | 535           | 777           | 547           | 813           |
| Germany                | 1.621         | 2.577         | 1.713         | 2.832         | 1.965         | 3.178         |
| Greece                 | 176           | 310           | 127           | 289           | 185           | 794           |
| Netherlands            | 267           | 409           | 436           | 859           | 349           | 619           |
| Italy                  | 613           | 966           | 741           | 1.055         | 835           | 1.383         |
| Croatia                | 563           | 924           | 610           | 939           | 582           | 1.038         |
| Montenegro             | 417           | 699           | 453           | 612           | 470           | 701           |
| Macedonia              | 764           | 1.118         | 707           | 1.064         | 796           | 1.273         |
| Poland                 | 98            | 283           | 68            | 177           | 183           | 230           |
| Serbia                 | 722           | 1.000         | 717           | 1.125         | 949           | 1.337         |
| US                     | 1.817         | 2.632         | 1.716         | 2.821         | 1.672         | 2.474         |
| Albania                | 4.704         | 6.056         | 4.076         | 5.307         | 4.047         | 5.610         |
| Slovenia               | 754           | 1.341         | 505           | 1.036         | 974           | 1.791         |
| Spain                  | 96            | 300           | 14            | 31            | 71            | 131           |
| Turkey                 | 1.780         | 2.785         | 2.244         | 3.873         | 2.274         | 3.738         |
| Switzerland            | 1.144         | 1.849         | 1.061         | 1.770         | 1.300         | 2.300         |
| Other                  | 4.173         | 5.879         | 3.390         | 5.028         | 4.230         | 6.280         |
| <b>Total</b>           | <b>22.240</b> | <b>32.926</b> | <b>21.280</b> | <b>33.119</b> | <b>23.901</b> | <b>37.368</b> |

Regarding foreign visitors, the majority are from Albania, Turkey, Germany, etc.



# Kosovo Agency of Statistics

## *short description*

**Kosovo Agency of Statistics** is a professional institution which deals with collection, processing and publication of official statistical data. As such acts since 1948 and has passed through several historical stages, structured according to state regulation of those times.

On 2 August 1999, the Agency has resumed his professional work (after nine years of interruption of all statistical series detrimental to the interest of Kosovo), as an independent institution under the Ministry of Public Administration. Since 12.12.2011 the Agency operates in the frames of the Prime Minister's Office. Office is funded by the Kosovo Consolidated Budget, but also by donors for specific projects and for technical professional support.

**Kosovo Agency of Statistics** acts according to the Law No. 04/L-036 which entered into force on 12.12.2011. Strategic development plan 2009-2013 is the middle term implementation for the development of statistical system in correlation with the European Union statistics (EUROSTAT).

**Kosovo Agency of Statistics** has this organizational structure: production departments; (Department of Economic statistics and National Accounts, Department of Agriculture and Environment statistics and Department of Social statistics. **Support Departments**; Department of Methodology and Information Technology, Department of Policy Planning, Coordination and Communication, Department of Census and survey and Department of Administration. **Within the Agency are also established Regional Offices**; Gjakove, Gjilan, Mitrovica, Peja, Prizren, Pristina and Ferizaj

Number of employees and budget are still limited. In KAS are employed in total 143 workers, of whom 98 (68,58 %) at the headquarters of the Agency, while in the Regional Offices, 45 (31,5%). Agency's educational qualifying structure is as follows: 61,7% with university education, 15,4% with with non-tertiary education, and 17.5% with secondary education.

We have professional and technical cooperation with all Ministries of the Government of Kosovo, especially with the Ministry of Economy and Finance, Central Bank of Kosovo, with international institutions, EUROSTAT, International Monetary Fund, World Bank, Sweden's SIDA, DFID, UNFPA, UNDP, UNIVEF, and with the statistical institutions of the countries in the region.

**Kosovo Agency of Statistics** almost completely covers the territory of Kosovo, based on the statistical structure of the enumeration areas as the basic unit and sole in the country from which it gets first hand information. All surveys conducted in the field use the extension of the samples in these enumeration areas but also a statistical methodology according to international recommendations. During the collection of statistical data and reports from reporting entities are involved professionals, technicians, administrators, servants of the country offices, field enumerators from regional offices, etc.

In 2011, the project of Population Census , Households and Dwellings was successfully implemented, and in 2014 was successfully carried out the Agriculture Census. The result obtained from these censuses will have an important role in the development policies.

**The mission of the Agency**; to meet the needs of users with qualitative statistical data, objective, in time and space so that users have reliable base to conduct regular analysis in the interest of planning and project development at the municipal and country level. To support government institutions, scientific institutes, research academies, businesses in order to provide proper information for decision-makers and other users in Kosovo.

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